

Singpass Registration

A guide to registering for a Singpass account

① Please check that you fulfill the following eligibility requirements:

- The minimum age requirement is 15 years old.
- You are a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder.

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click [here](#).

Please select how you would like to register for a Singpass account.

Register instantly with Singpass Face Verification

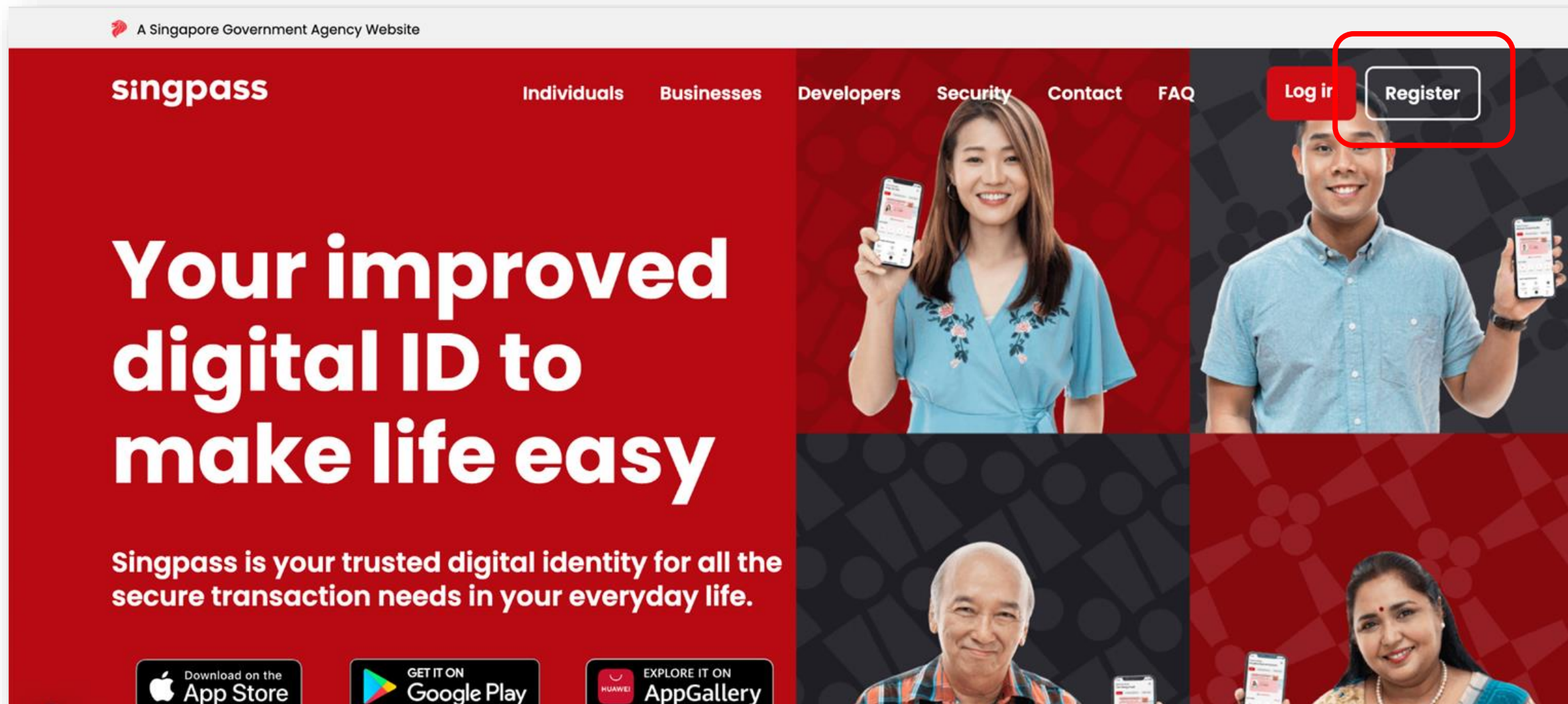
Request for a One-Time Password PIN mailer to be sent to your registered address

Registering for Singpass with Face Verification (FV)

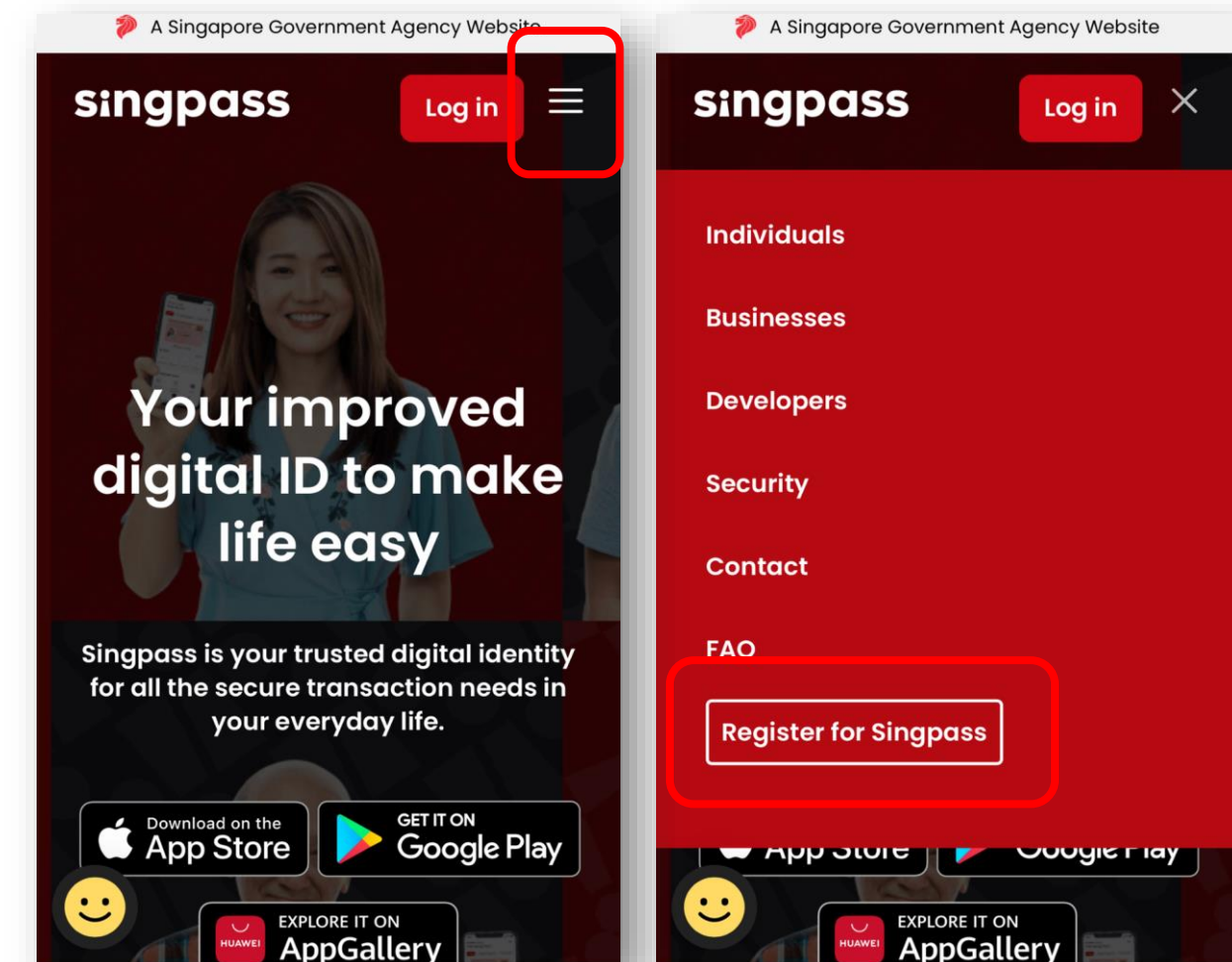
Registering for Singpass with FV



1 Go to **www.singpass.gov.sg**. Click **'Register'**.



Desktop

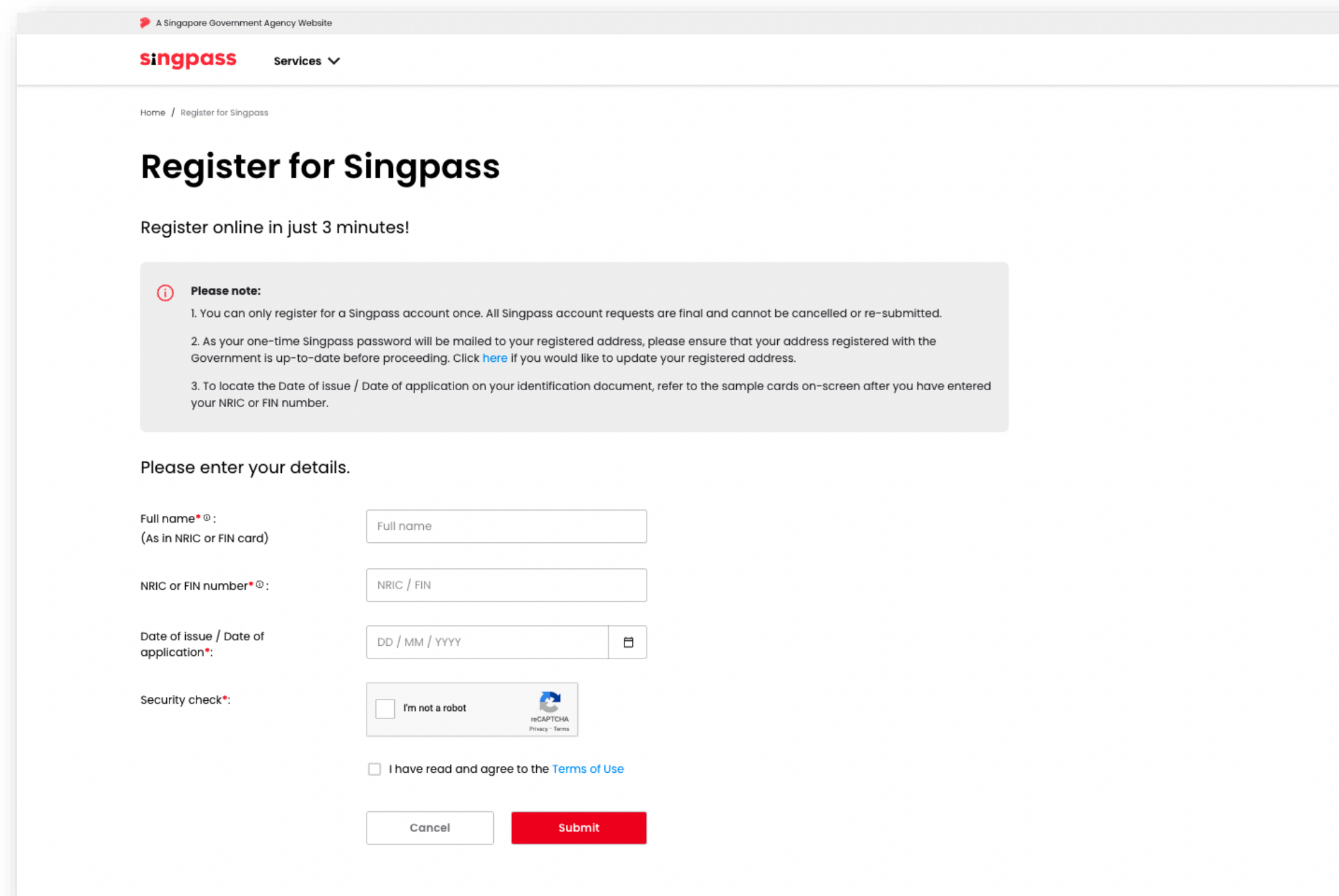


Mobile

Registering for Singpass with FV



2 Enter the required details and check the boxes **‘I’m not a robot’** and **‘I have read and agree to the Terms of Use’**. Click **‘Submit’**.

A screenshot of the Singpass registration page. The page has a white background with a grey header bar at the top. The header bar contains the Singpass logo and a "Services" dropdown menu. Below the header, there is a breadcrumb trail "Home / Register for Singpass". The main heading is "Register for Singpass" in a large, bold, black font. Below the heading, it says "Register online in just 3 minutes!". There is a grey box with a red information icon and the text "Please note:" followed by three numbered points. Below this, it says "Please enter your details." and there are four rows of input fields. The first row is "Full name" with a red asterisk and a help icon, and a text input field. The second row is "NRIC or FIN number" with a red asterisk and a help icon, and a text input field. The third row is "Date of issue / Date of application" with a red asterisk and a help icon, and a date picker. The fourth row is "Security check" with a red asterisk and a help icon, and two checkboxes. The first checkbox is "I'm not a robot" with a reCAPTCHA icon. The second checkbox is "I have read and agree to the Terms of Use" with a link to the Terms of Use. At the bottom, there are two buttons: "Cancel" and "Submit".

A Singapore Government Agency Website

singpass Services

Home / Register for Singpass

Register for Singpass

Register online in just 3 minutes!

Please note:

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.

Please enter your details.

Full name* ⓘ:
(As in NRIC or FIN card)

NRIC or FIN number* ⓘ:

Date of issue / Date of application* ⓘ:

Security check* ⓘ:

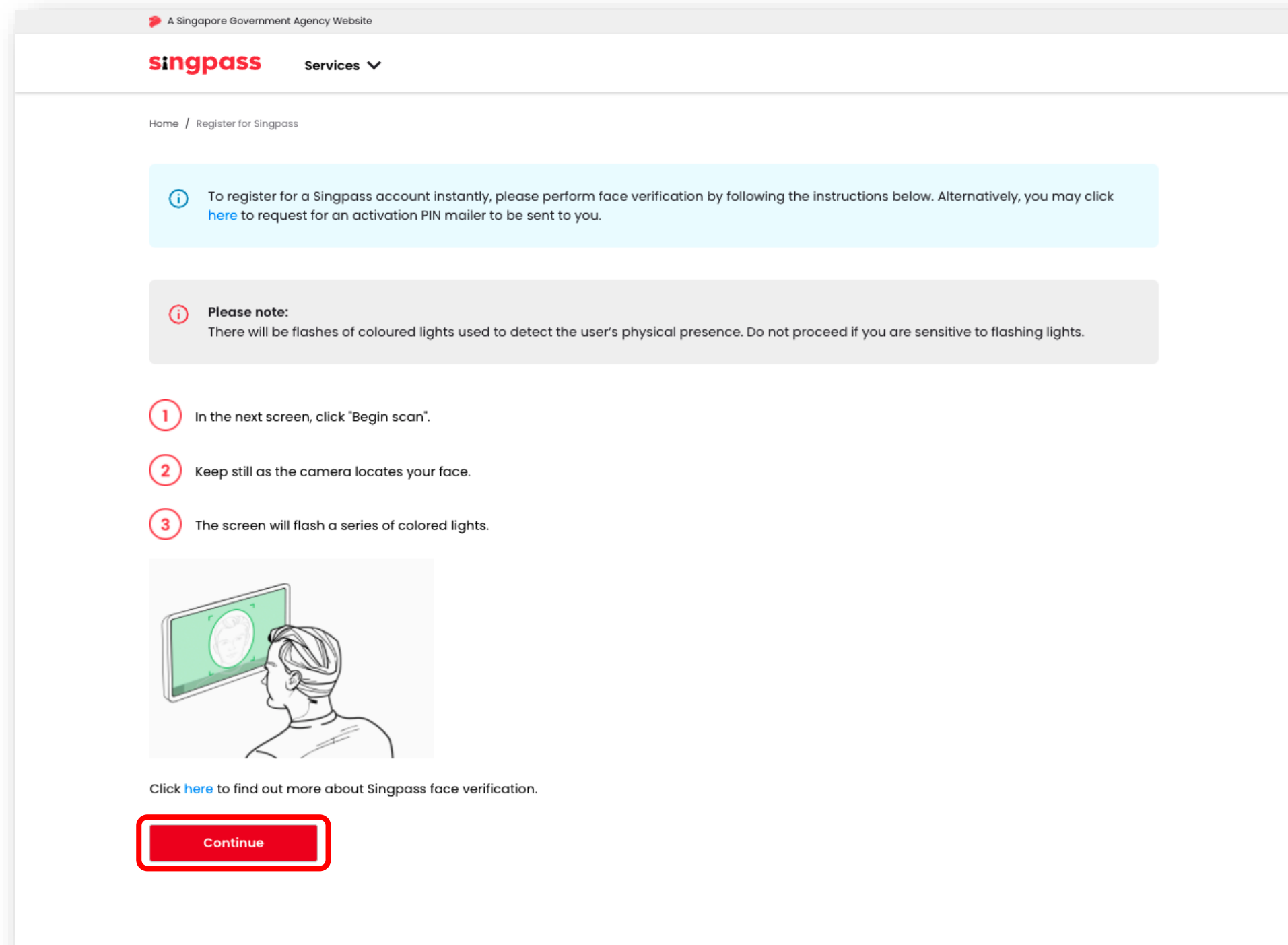
☐ I'm not a robot

☐ I have read and agree to the [Terms of Use](#)

Cancel Submit

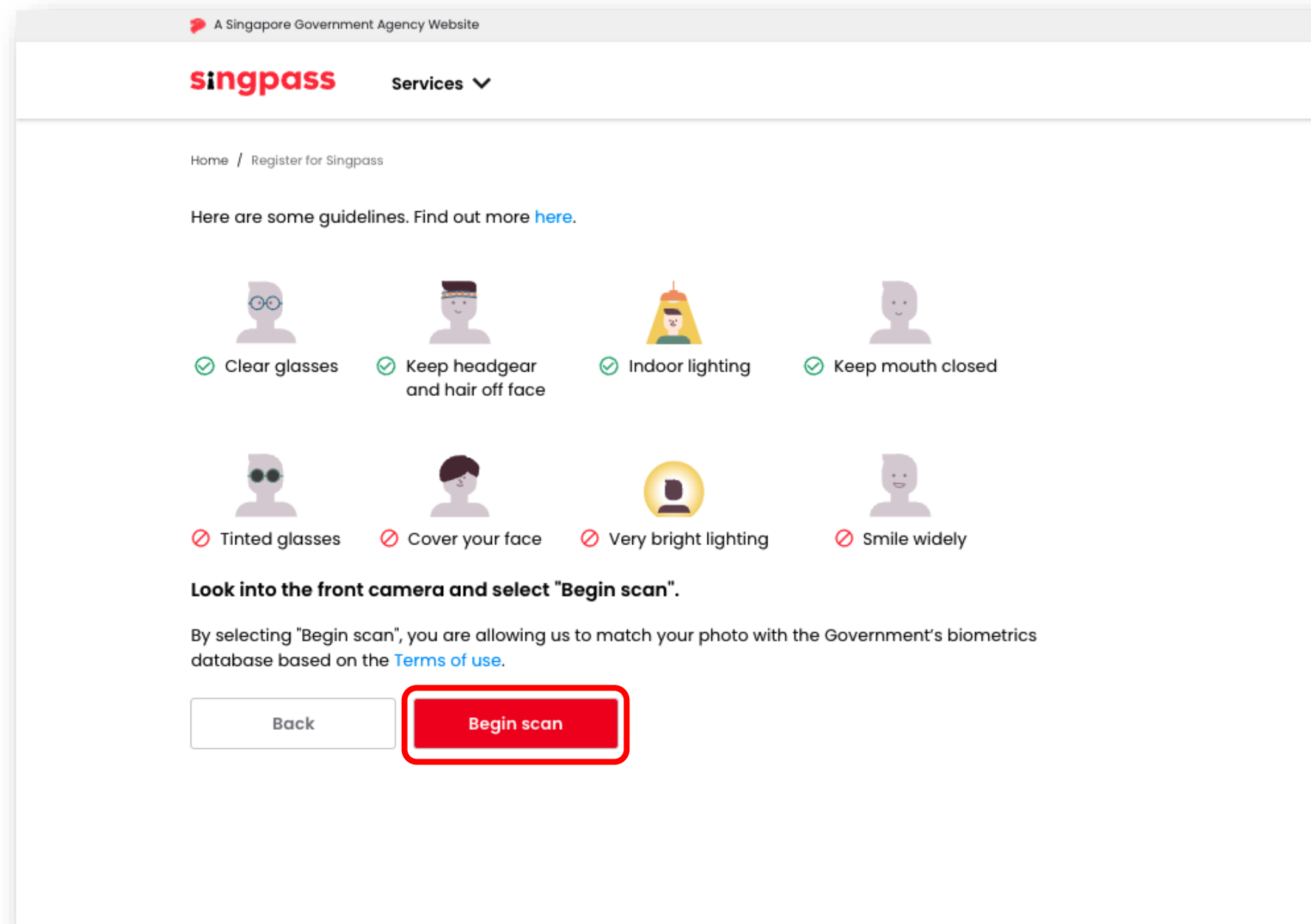
Registering for Singpass with FV

3 Read the instructions on the page and click '**Continue**' to proceed with Face Verification.



Registering for Singpass with FV

- 4 Read the guidelines on the page. To allow the use of your device's camera for FV, click '**Allow**' when prompted, and click '**Begin Scan**'.



Registering for Singpass with FV

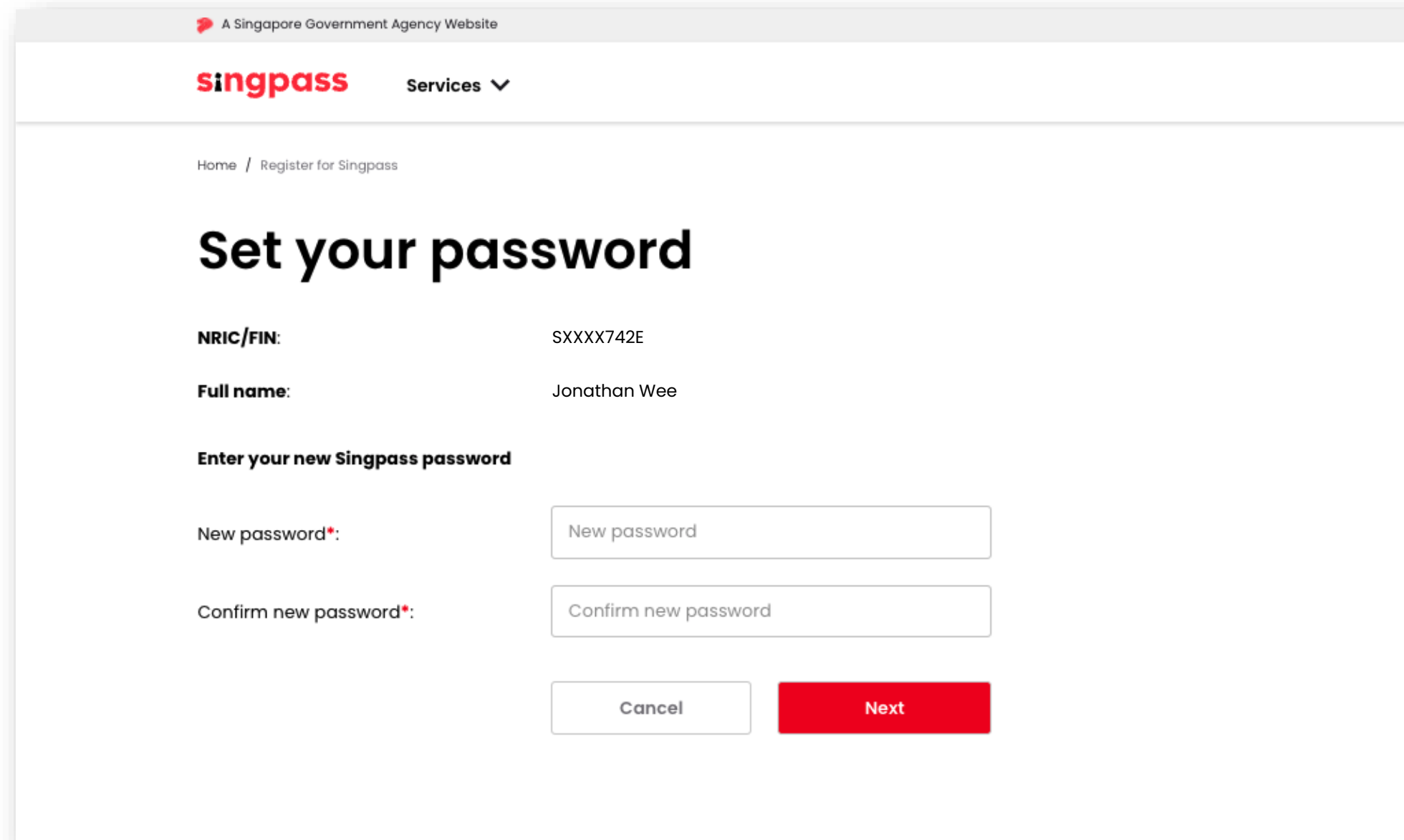
- 5 You will see the following notification after successful verification.

Successfully verified your identity



Registering for Singpass with FV

- 6 Ensure your details are correct. Submit a new password in the **'New Password'** and **'Confirm new password'** fields and click **'Next'**.



The screenshot shows the Singpass registration interface. At the top, there's a header with the Singpass logo and a 'Services' dropdown. Below the header, a breadcrumb trail reads 'Home / Register for Singpass'. The main heading is 'Set your password'. Underneath, the user's details are displayed: 'NRIC/FIN: SXXXX742E' and 'Full name: Jonathan Wee'. A section titled 'Enter your new Singpass password' contains two input fields: 'New password*' and 'Confirm new password*'. At the bottom, there are two buttons: a white 'Cancel' button and a red 'Next' button.

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singpass Services ▾

Home / Register for Singpass

Set your password

NRIC/FIN: SXXXX742E

Full name: Jonathan Wee

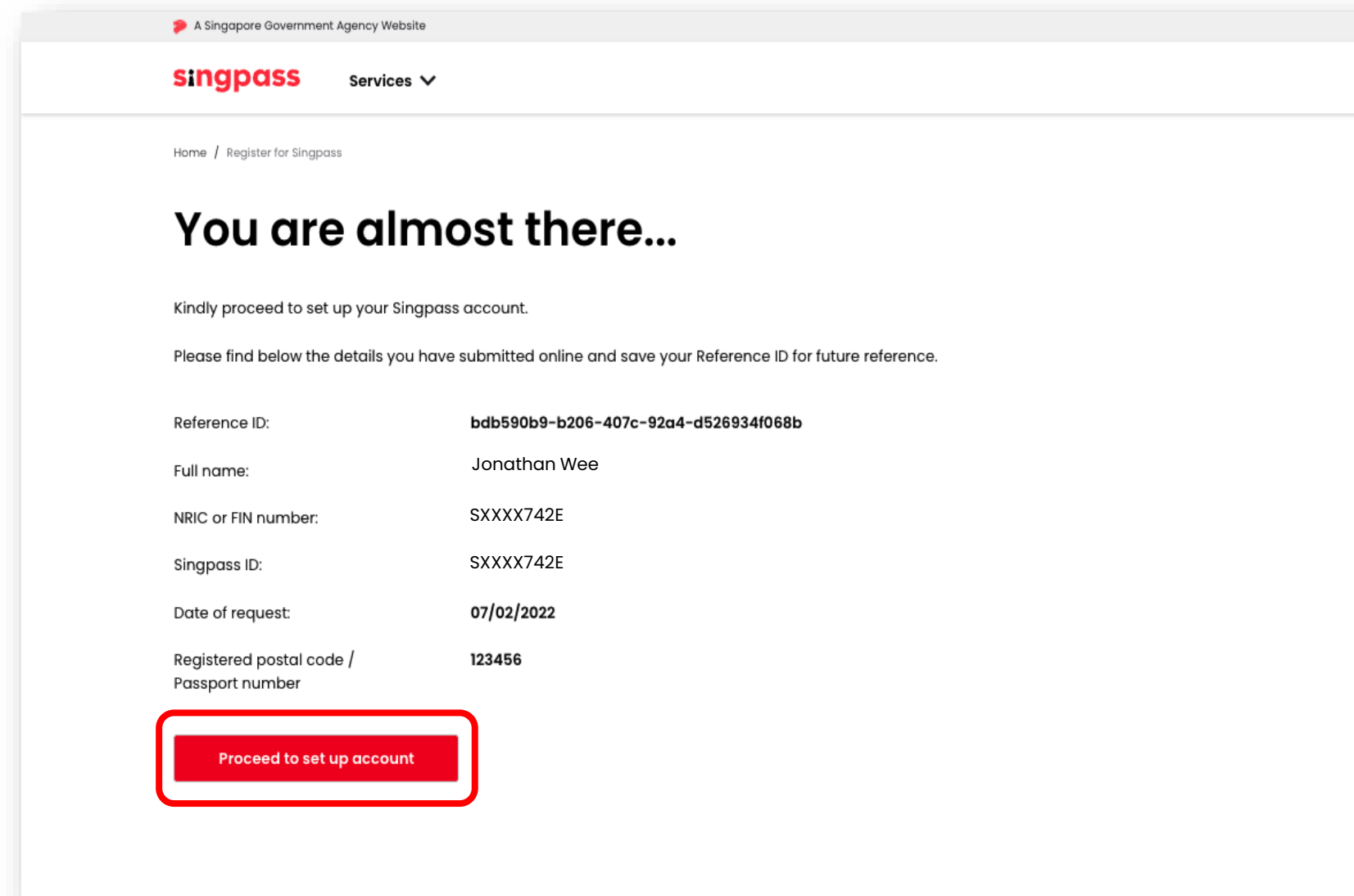
Enter your new Singpass password

New password*:

Confirm new password*:

Registering for Singpass with FV

7 You have successfully registered for Singpass account. Click **'Proceed to set up account'**.



A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

You are almost there...

Kindly proceed to set up your Singpass account.

Please find below the details you have submitted online and save your Reference ID for future reference.

Reference ID:	bdb590b9-b206-407c-92a4-d526934f068b
Full name:	Jonathan Wee
NRIC or FIN number:	SXXXX742E
Singpass ID:	SXXXX742E
Date of request:	07/02/2022
Registered postal code / Passport number	123456

Proceed to set up account



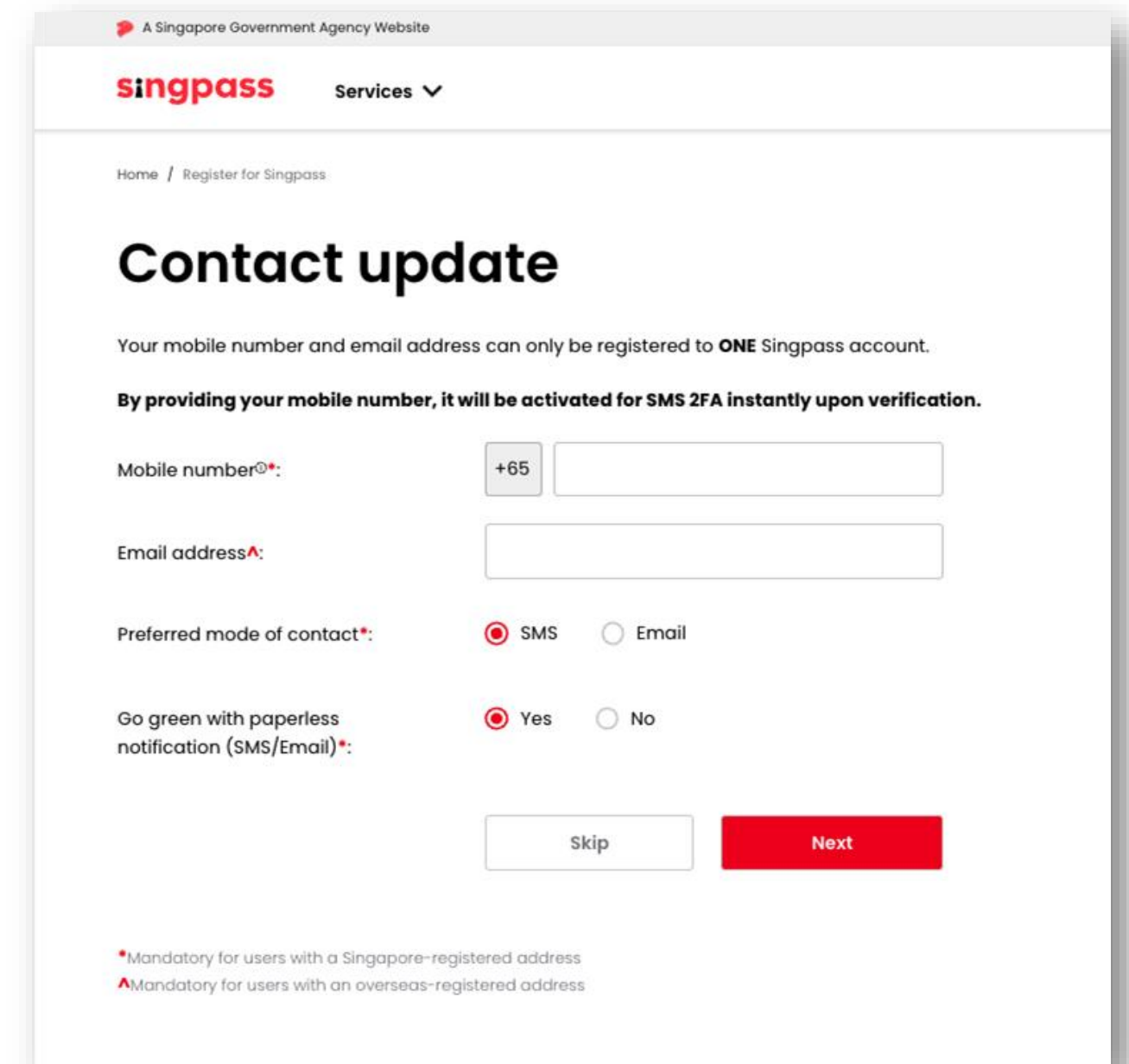
- (i) Registered postal code will be displayed for users with a Singapore-registered address.
- (ii) Passport number will be displayed for users with an overseas-registered address.

Registering for Singpass with FV

8 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click '**Next**'.

Alternatively, you may click on '**Skip**' if you do not wish to provide your contact details.



The screenshot shows the 'Contact update' page on the Singpass website. The page header includes the Singpass logo and a 'Services' dropdown menu. Below the header, there is a breadcrumb trail 'Home / Register for Singpass'. The main heading is 'Contact update'. A message states: 'Your mobile number and email address can only be registered to **ONE** Singpass account. By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.' The form contains the following fields and options:

- Mobile number[Ⓜ]:** A dropdown menu showing '+65' and an adjacent text input field.
- Email address[Ⓜ]:** A text input field.
- Preferred mode of contact^{*}:** Two radio buttons: 'SMS' (selected) and 'Email'.
- Go green with paperless notification (SMS/Email)^{*}:** Two radio buttons: 'Yes' (selected) and 'No'.

At the bottom of the form are two buttons: 'Skip' and 'Next' (highlighted in red). Below the buttons, there are two footnotes:

- ^{*}Mandatory for users with a Singapore-registered address
- [Ⓜ]Mandatory for users with an overseas-registered address



- (i) The mobile number is a mandatory field only if your registered address is a local address.
- (ii) Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
- (iii) Overseas users with an overseas-registered address are only required to provide their email address.

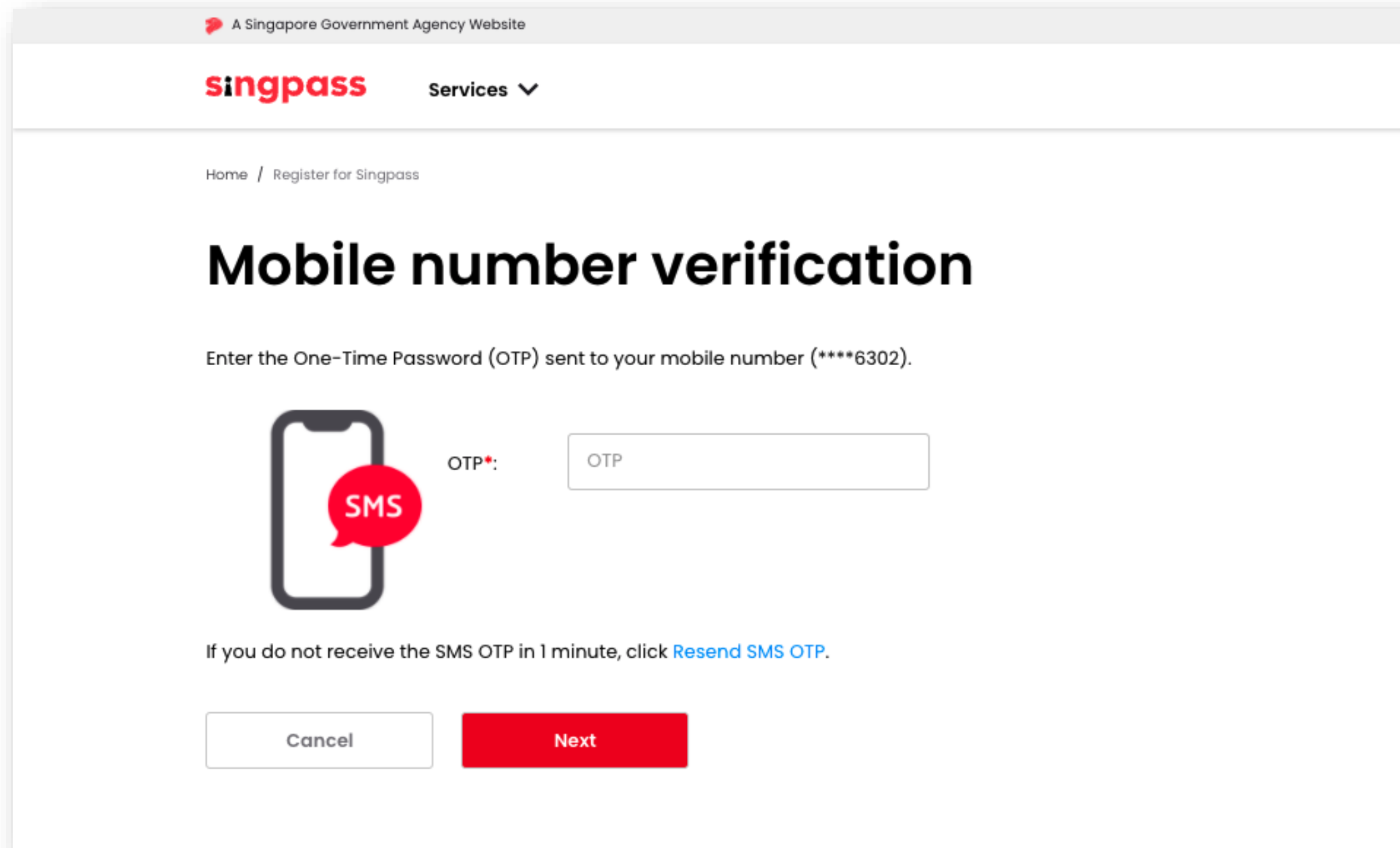
**Did you provide your mobile number
or email address when you
registered for your Singpass account?**

You provided your mobile
number and/or email address

You **did not** provide
your contact details

Registering for Singpass with FV

9a If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click '**Next**'.




A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (****6302).

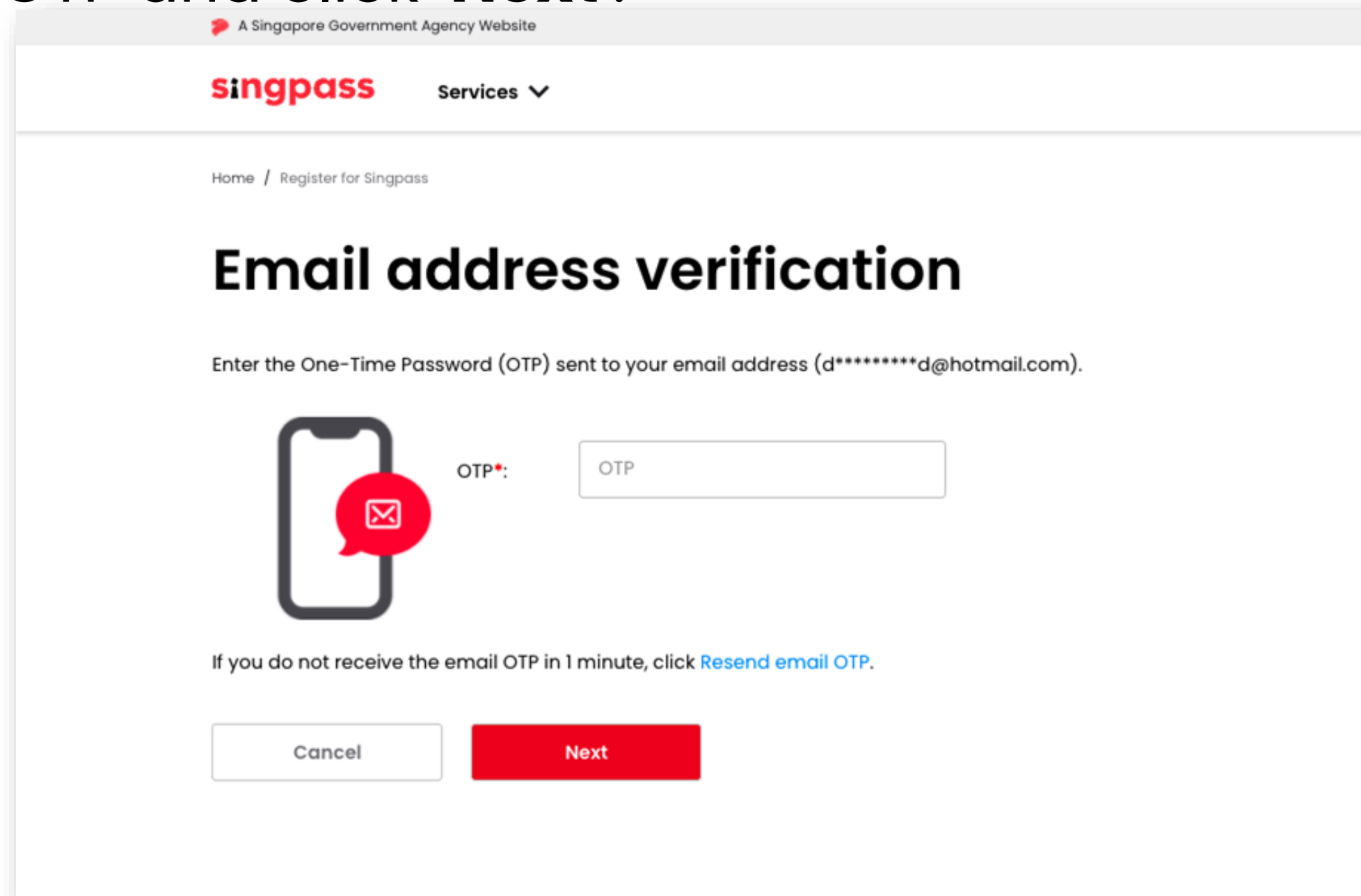


OTP*:

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Registering for Singpass with FV

- 9b** If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email. Enter the OTP and click **'Next'**.




A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Email address verification

Enter the One-Time Password (OTP) sent to your email address (d*****d@hotmail.com).

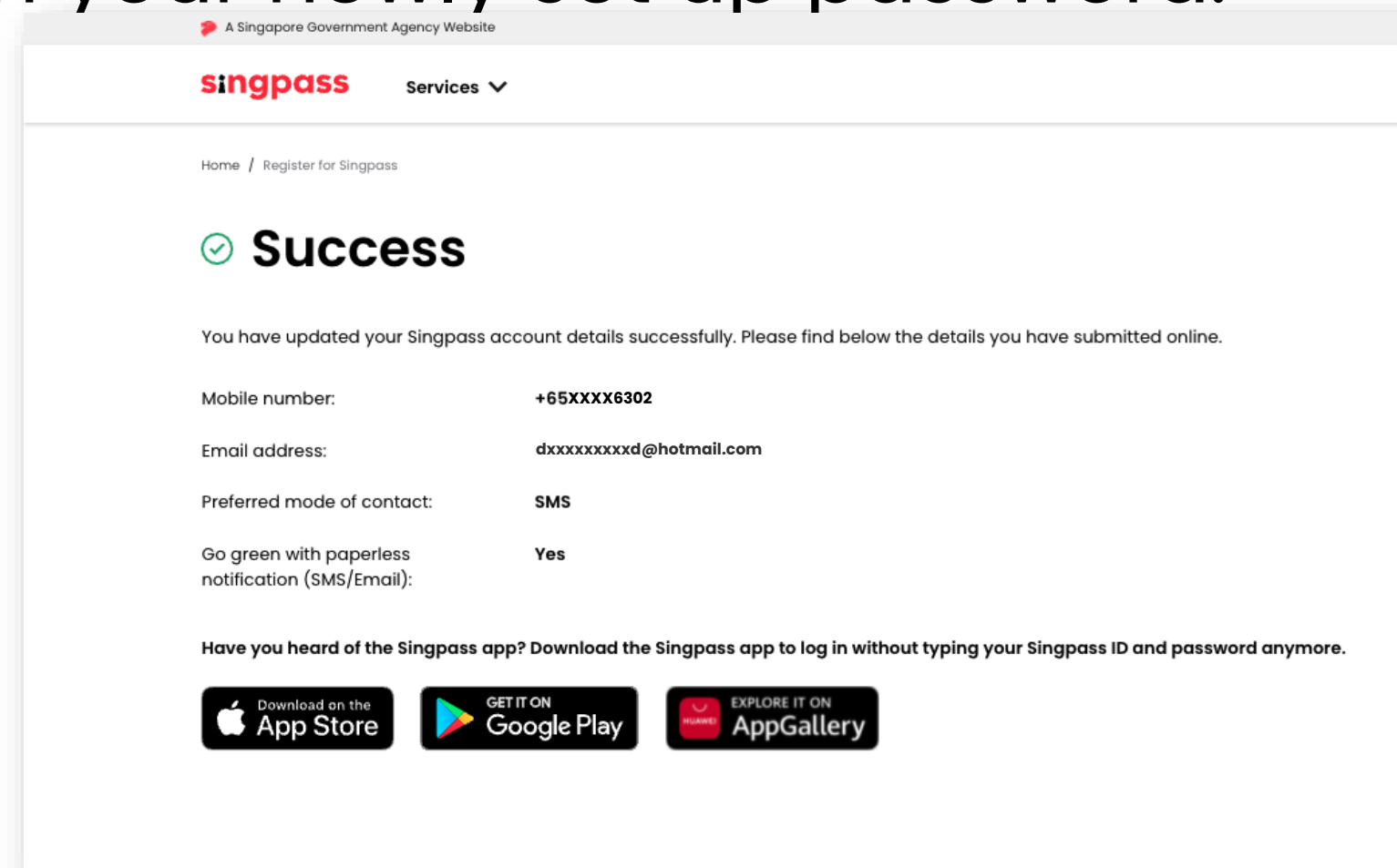


OTP*

If you do not receive the email OTP in 1 minute, click [Resend email OTP](#).

Registering for Singpass with FV

10 You have completed your Singpass account setup with updated account details. You may now log in to your Singpass account with your newly set up password.



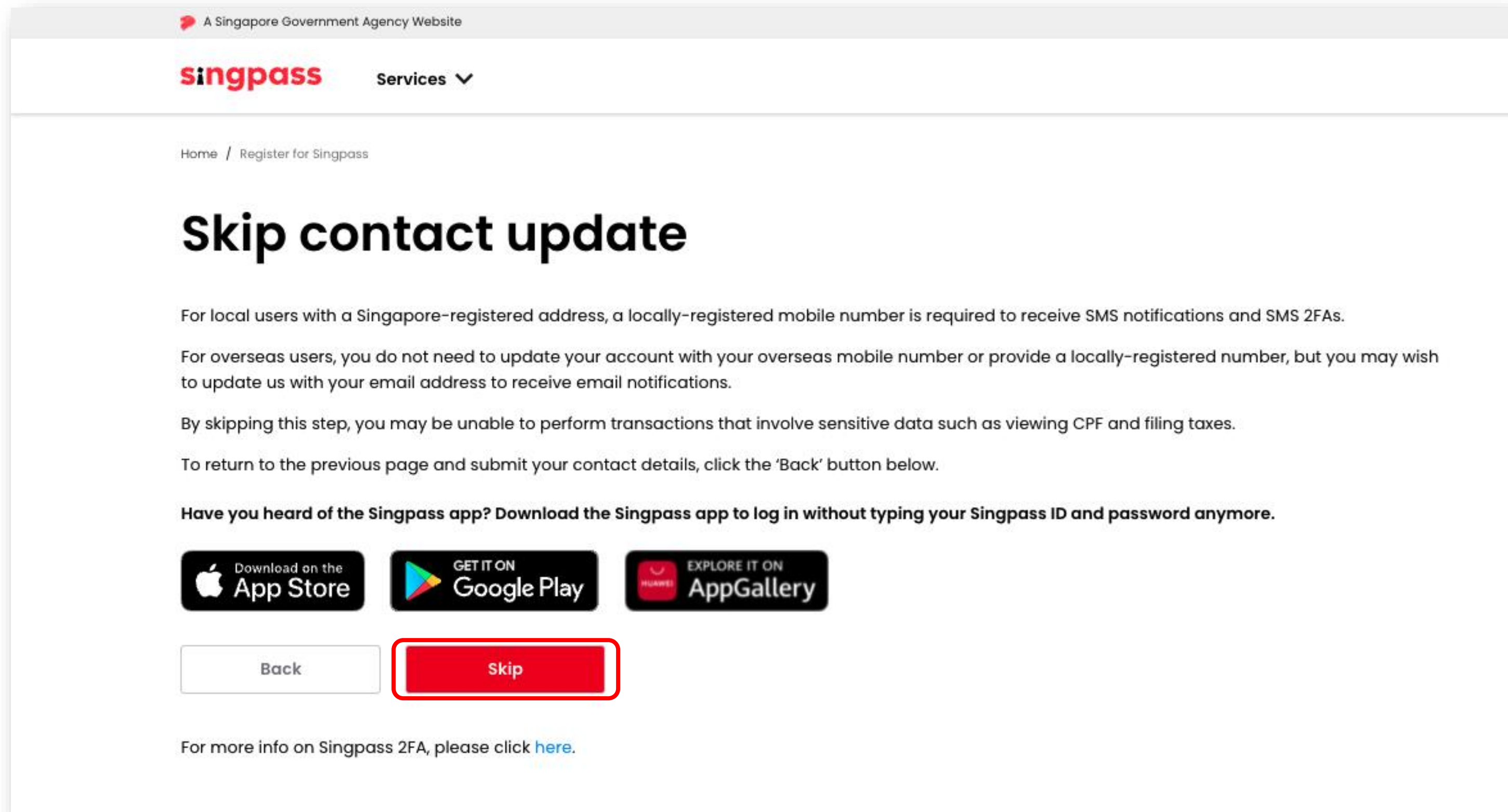
Please note that if you have provided your mobile number with Singpass during your registration, your account's SMS 2FA has been activated.

You have completed your Singpass account registration with Face Verification.

**If you have more questions,
please check out the [Singpass FAQs](#).**

Registering for Singpass with FV

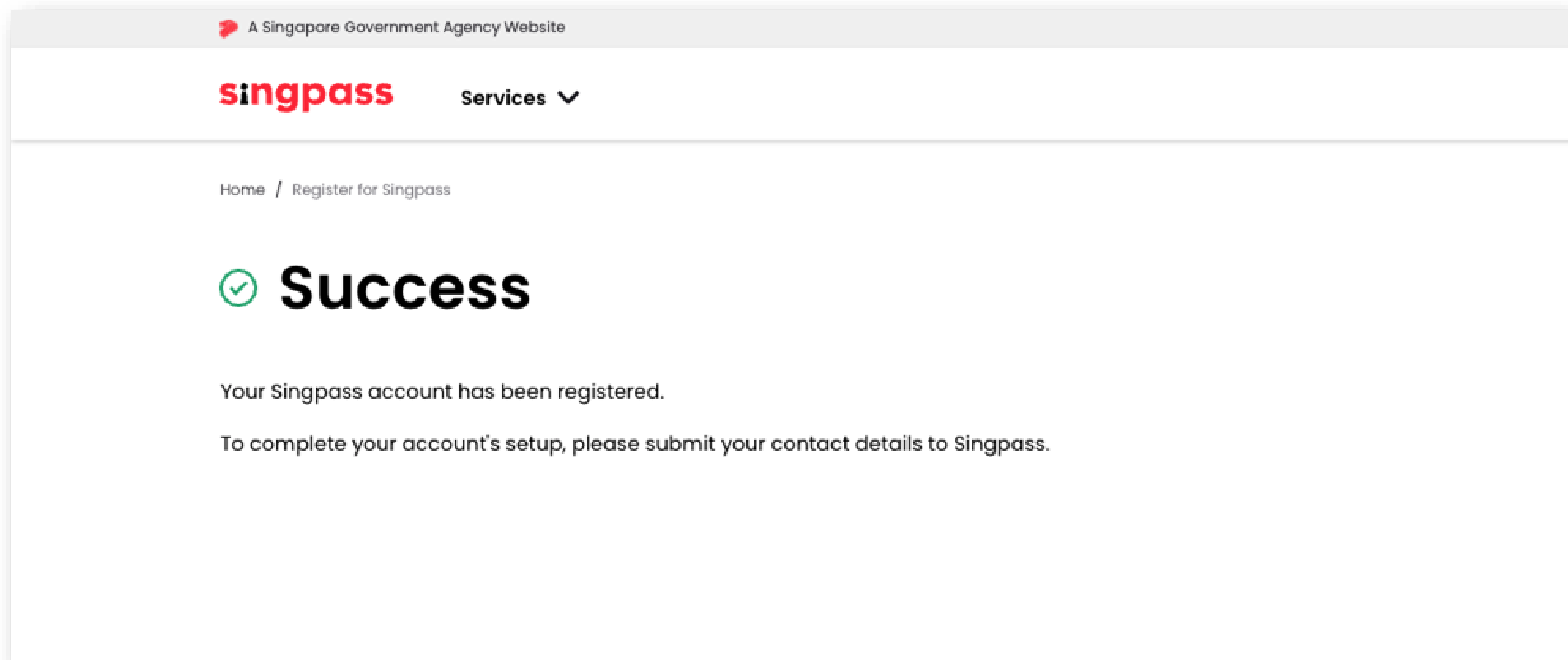
11 Read the information on the page and click '**Skip**' to proceed.



Registering for Singpass with FV



12 You have completed your Singpass account registration. You may now log in to your Singpass account with your newly set up password.



You have completed your Singpass account registration with Face Verification.

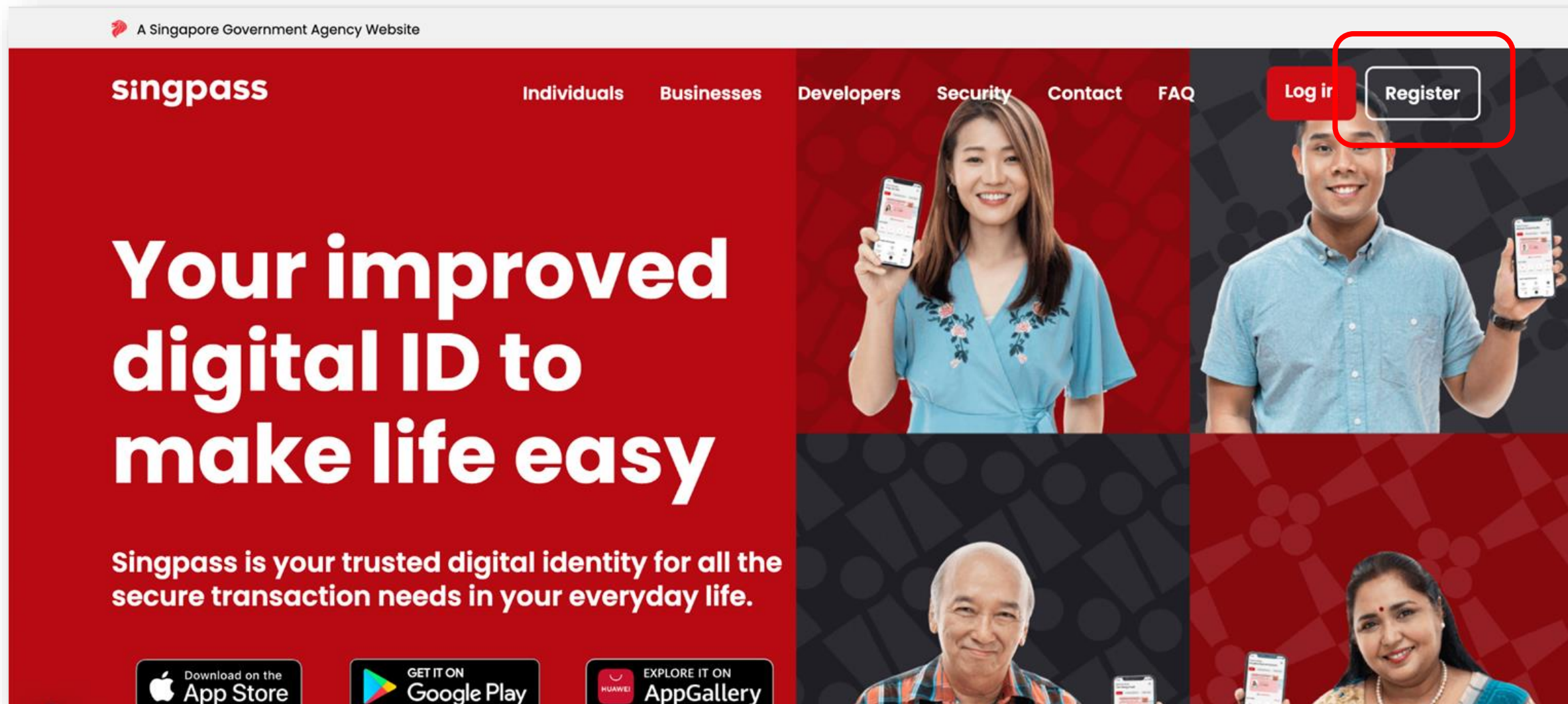
**If you have more questions,
please check out the [Singpass FAQs](#).**

Registering for Singpass with a PIN mailer

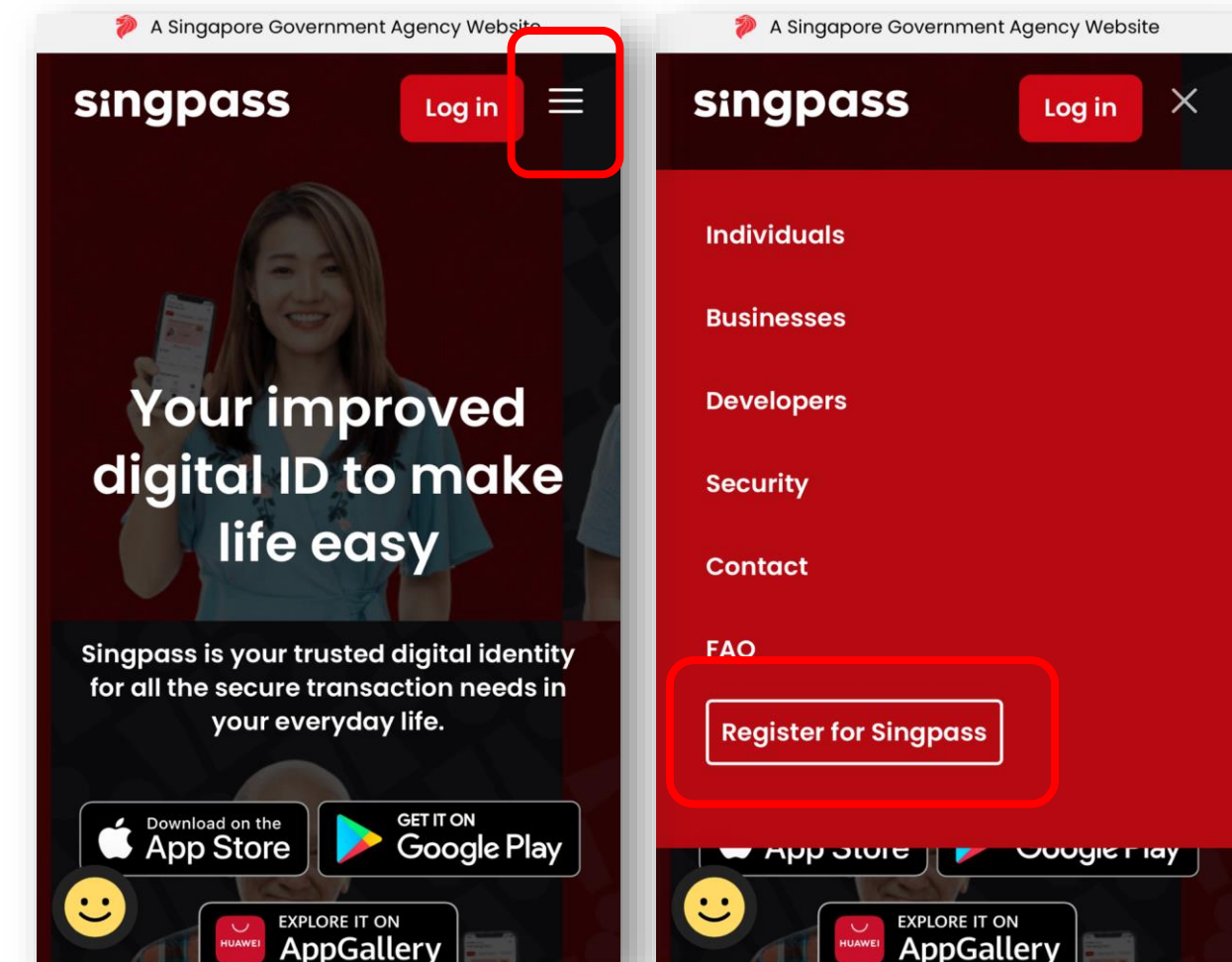
Registering for Singpass with a PIN mailer



- 1 Go to **www.singpass.gov.sg**. Click **'Register'**.



Desktop



Mobile

Registering for Singpass with a PIN mailer



2 Enter the required details and check the boxes **‘I’m not a robot’** and **‘I have read and agree to the Terms of Use’**. Click **‘Submit’**.

A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass


Register for Singpass

Register online in just 3 minutes!

Please note:

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.

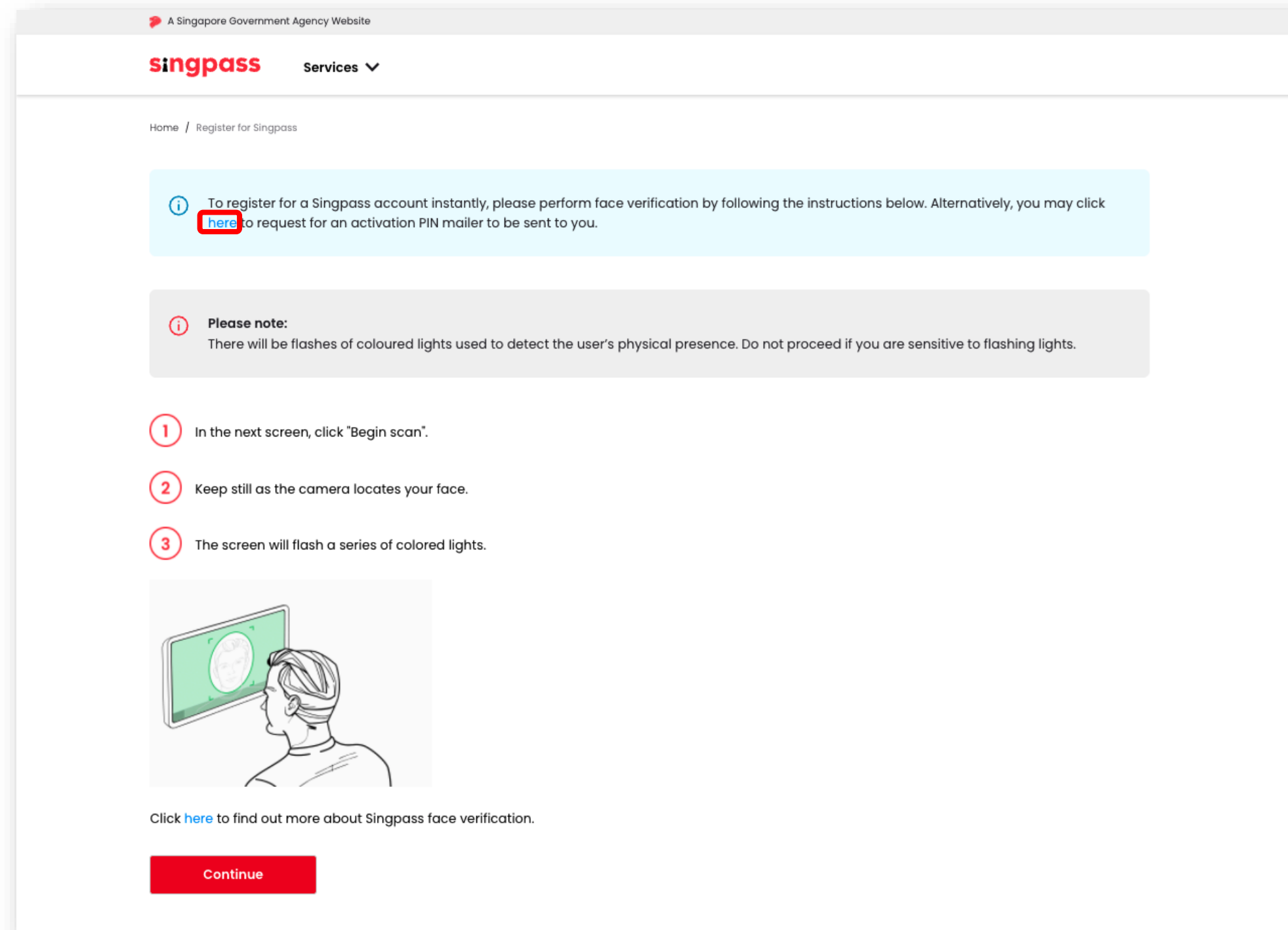
Please enter your details.

Full name* ⓘ: (As in NRIC or FIN card)	<input type="text" value="Full name"/>
NRIC or FIN number* ⓘ:	<input type="text" value="NRIC / FIN"/>
Date of issue / Date of application*:	<input type="text" value="DD / MM / YYYY"/> ⓘ
Security check*:	<div><input type="checkbox"/> I'm not a robot  reCAPTCHA Privacy · Terms</div> <div><input type="checkbox"/> I have read and agree to the Terms of Use</div>
	<div><input type="button" value="Cancel"/> <input type="button" value="Submit"/></div>

Registering for Singpass with a PIN mailer

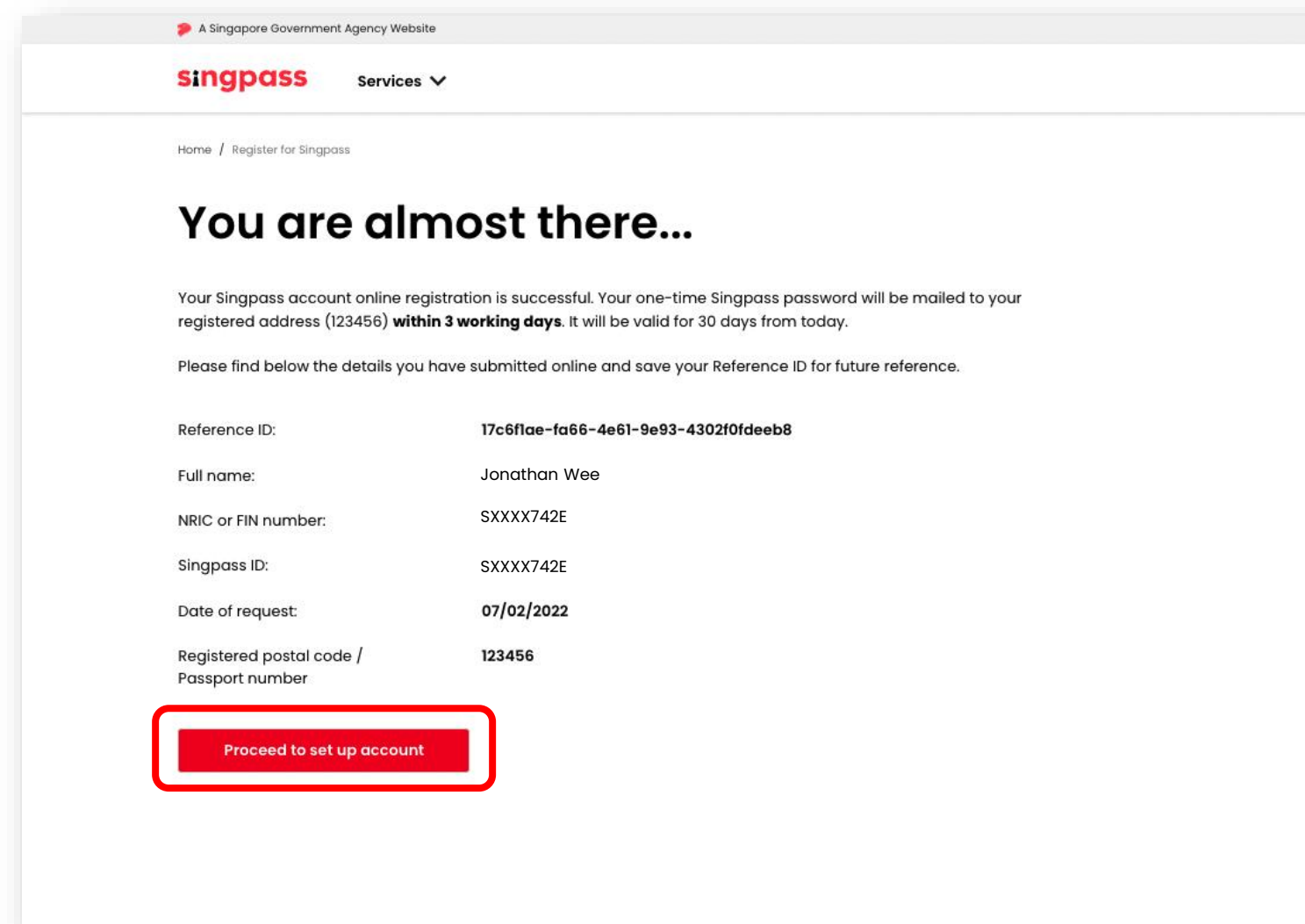


3 Click '**here**' if you do not have a camera on your device, or if you do not wish to use Face Verification.



Registering for Singpass with a PIN mailer

- 4 You have successfully registered for a Singpass account. Click **'Proceed to set up account'**.



- (i) Registered postal code will be displayed for users with a Singapore-registered address. Passport number will be displayed for users with an overseas-registered address.
- (ii) The password PIN mailer may take up to three working days to arrive at a local registered addresses. For overseas registered addresses, delivery time will depend on overseas postal services.

Registering for Singpass with a PIN mailer

5 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click '**Next**'.

Alternatively, you may click on '**Skip**' if you do not wish to provide your contact details.

A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Contact update

Your mobile number and email address can only be registered to **ONE** Singpass account.

By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.

Mobile number*:

Email address^:

Preferred mode of contact*: ☒ SMS ☐ Email

Go green with paperless notification (SMS/Email)*: ☒ Yes ☐ No

*Mandatory for users with a Singapore-registered address
^Mandatory for users with an overseas-registered address



- (i) The mobile number is a mandatory field only if your registered address is a local address.
- (ii) Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
- (iii) Overseas users with an overseas-registered address are only required to provide their email address.

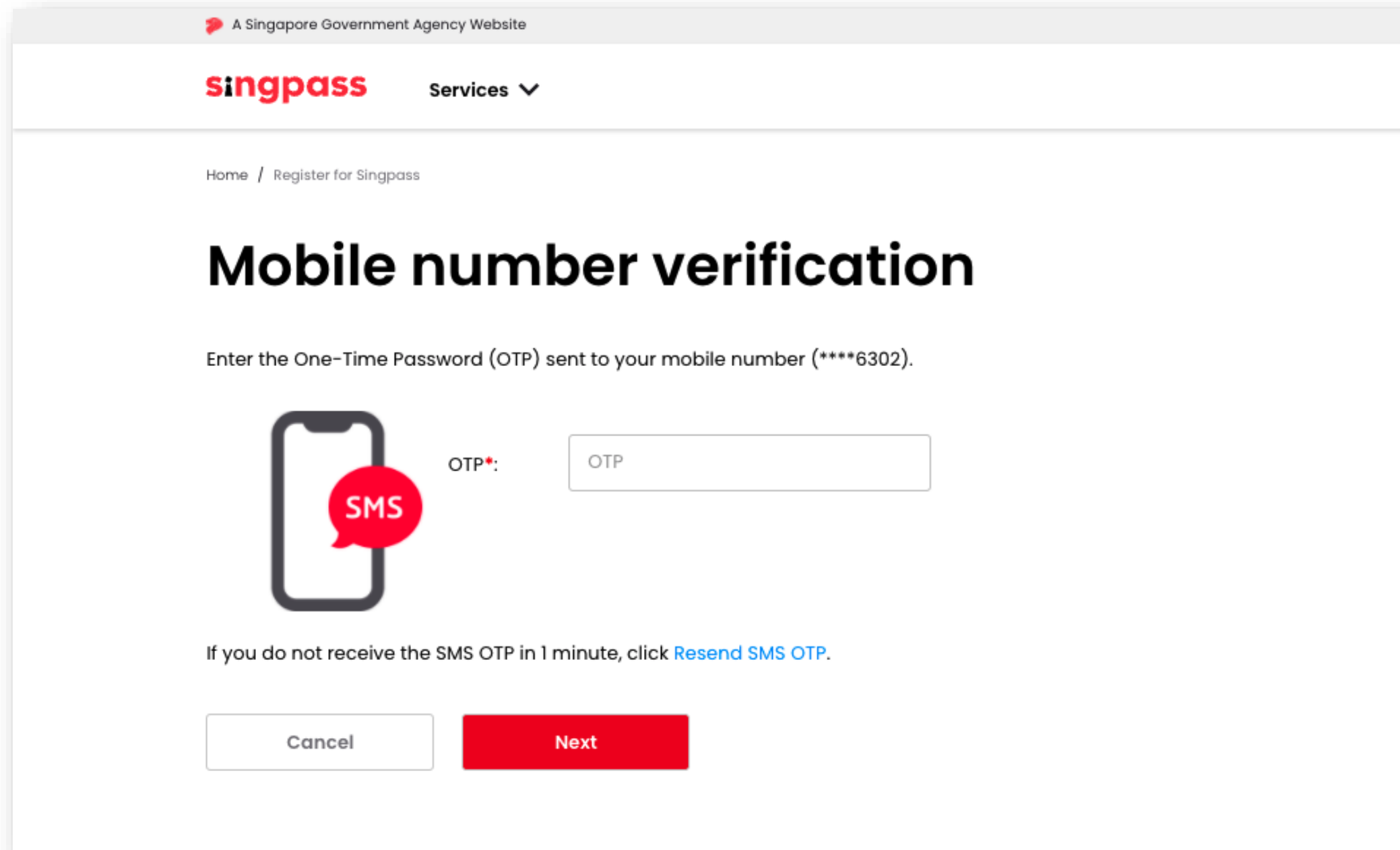
**Did you provide your
mobile number or email address
during the registration process?**

You provided a mobile number
and/or email address

You **did not** provide
your contact details

Registering for Singpass with a PIN mailer

6a If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click '**Next**'.




A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (****6302).

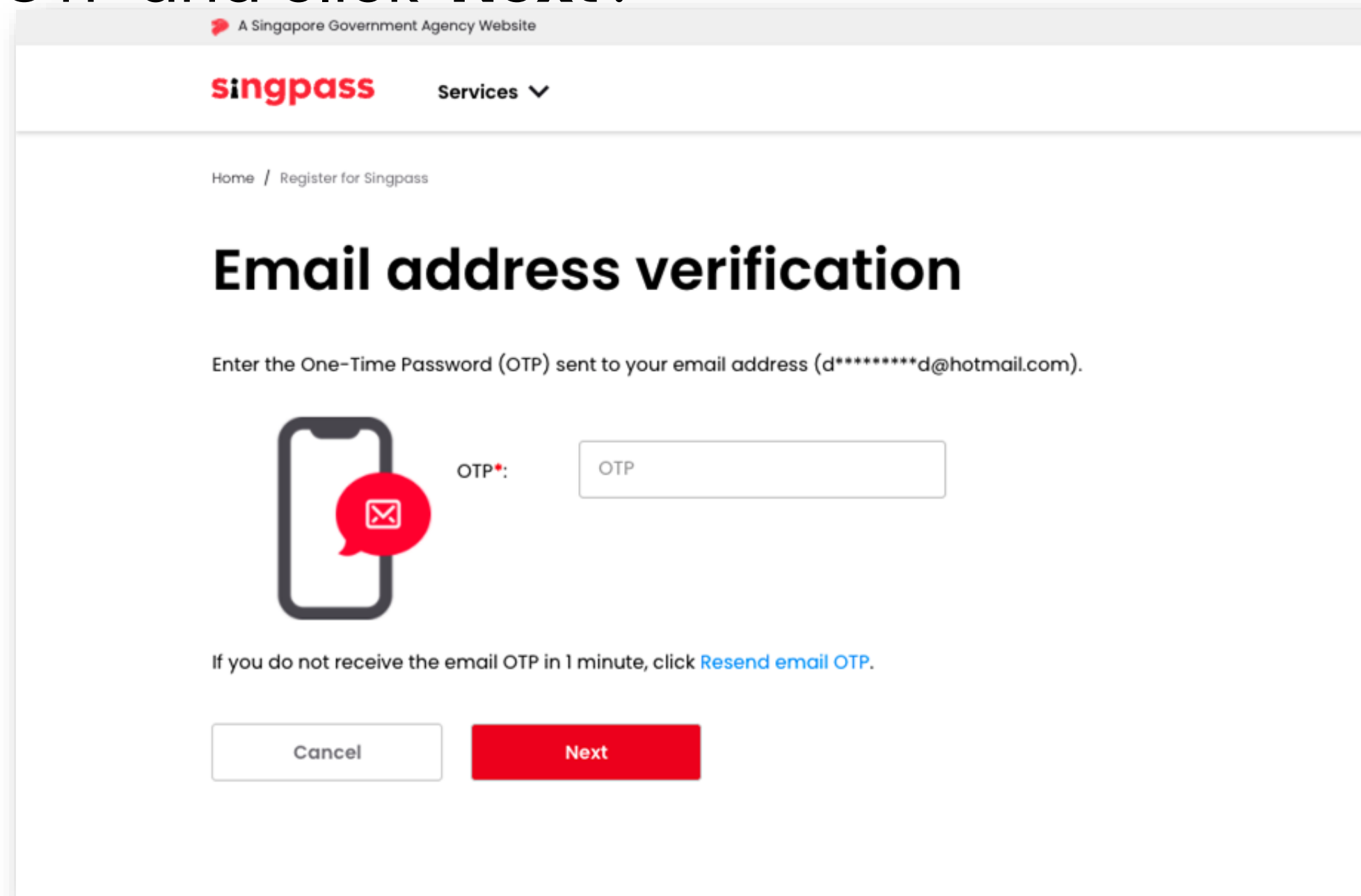


OTP*:

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Registering for Singpass with a PIN mailer

6b If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email. Enter the OTP and click '**Next**'.



The screenshot shows the Singpass website interface for email address verification. At the top, it says 'A Singapore Government Agency Website' and 'singpass Services'. The breadcrumb trail is 'Home / Register for Singpass'. The main heading is 'Email address verification'. Below this, it instructs the user to 'Enter the One-Time Password (OTP) sent to your email address (d*****d@hotmail.com)'. There is an icon of a smartphone with a red speech bubble containing an envelope icon. To the right of the icon is the label 'OTP*' and a text input field containing 'OTP'. Below the input field, it says 'If you do not receive the email OTP in 1 minute, click [Resend email OTP](#)'. At the bottom, there are two buttons: 'Cancel' and 'Next'.


A Singapore Government Agency Website

singpass Services

Home / Register for Singpass

Email address verification

Enter the One-Time Password (OTP) sent to your email address (d*****d@hotmail.com).

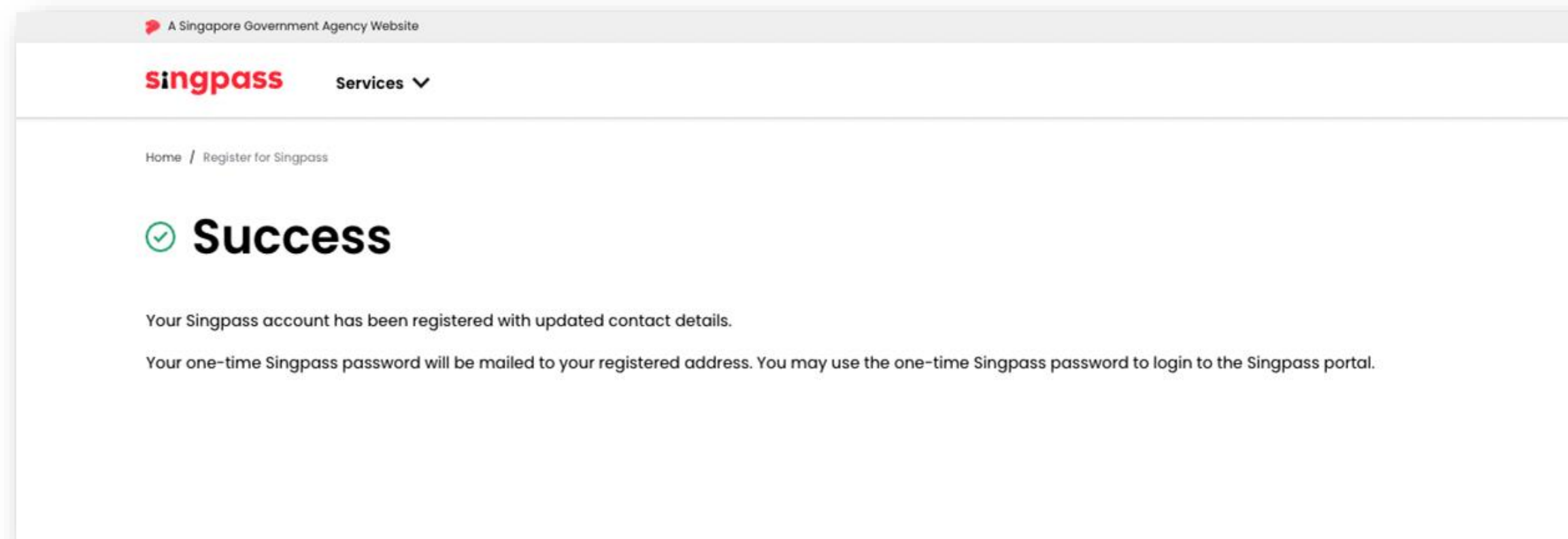
 OTP*

If you do not receive the email OTP in 1 minute, click [Resend email OTP](#).

Registering for Singpass with a PIN mailer

- 7 You have completed your Singpass account registration with updated account details. A one-time Singpass password will be mailed to your registered address.

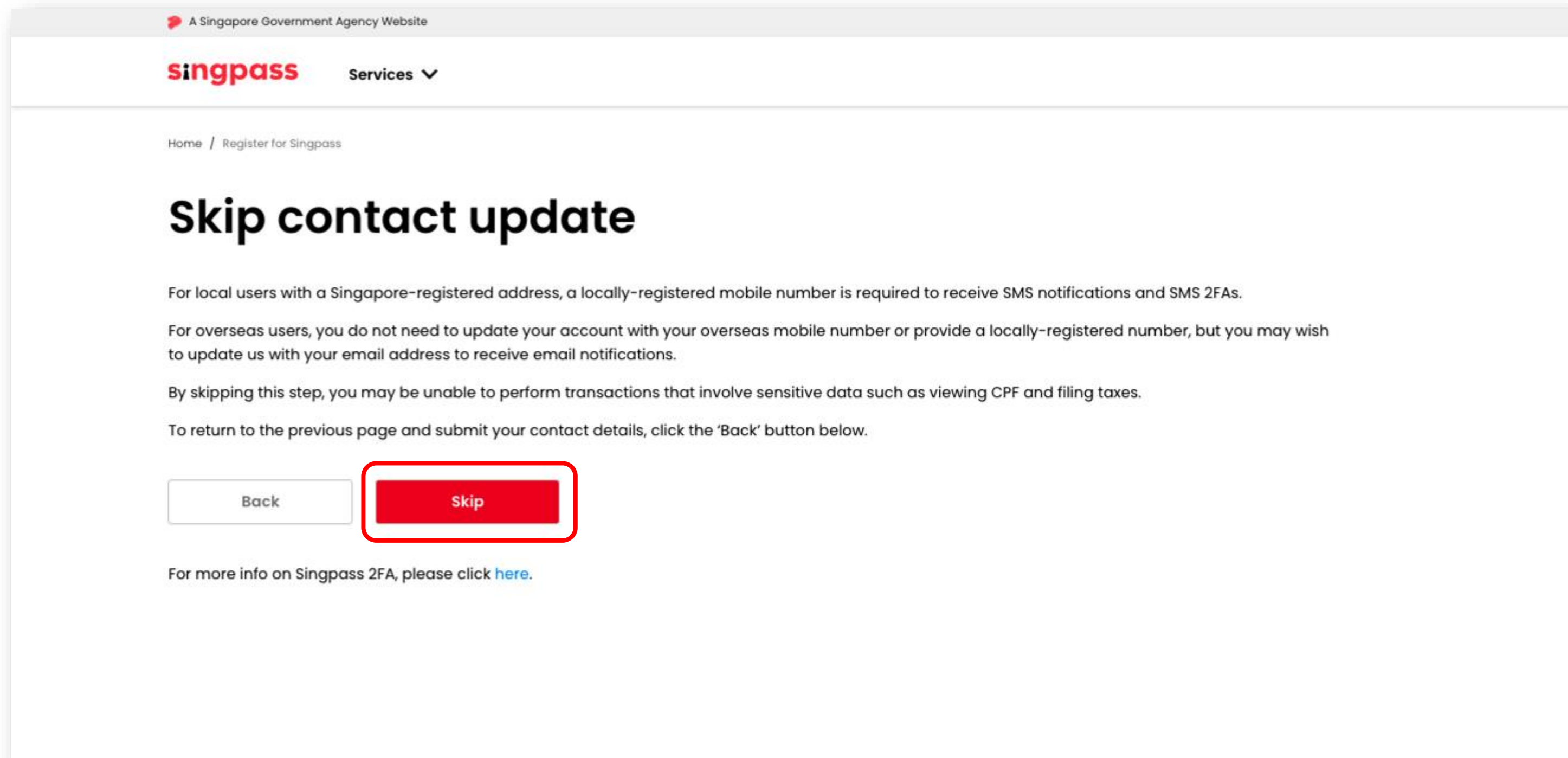
Please click [**here**](#) to learn how to set up your Singpass password and SMS 2FA using the one-time Singpass password PIN.



Registering for Singpass with a PIN mailer



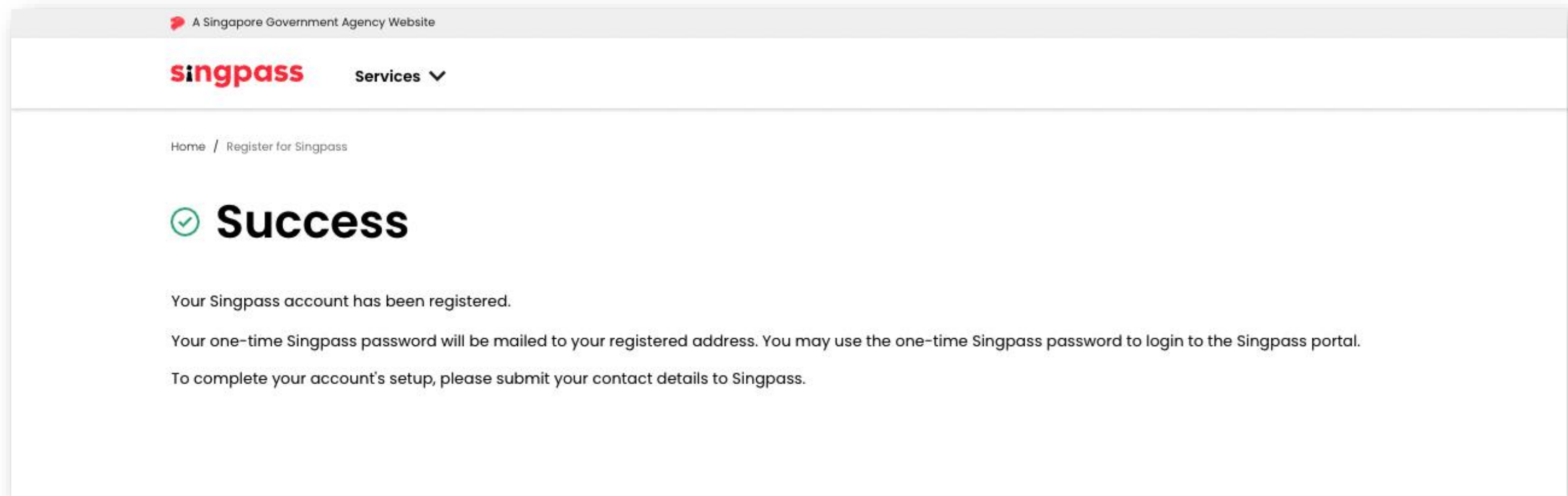
8 Read the information on the page and click '**Skip**'.



Registering for Singpass with a PIN mailer



- 9 You have completed your Singpass account registration. Please click **here** to learn how to set up your Singpass password and SMS 2FA using the one-time Singpass password PIN.



Setting up your Singpass password and SMS 2FA

via the Singpass portal

- ① Please ensure that you have received your one-time password PIN mailer before proceeding.

Did you provide your Singapore mobile number when you registered for your Singpass account?

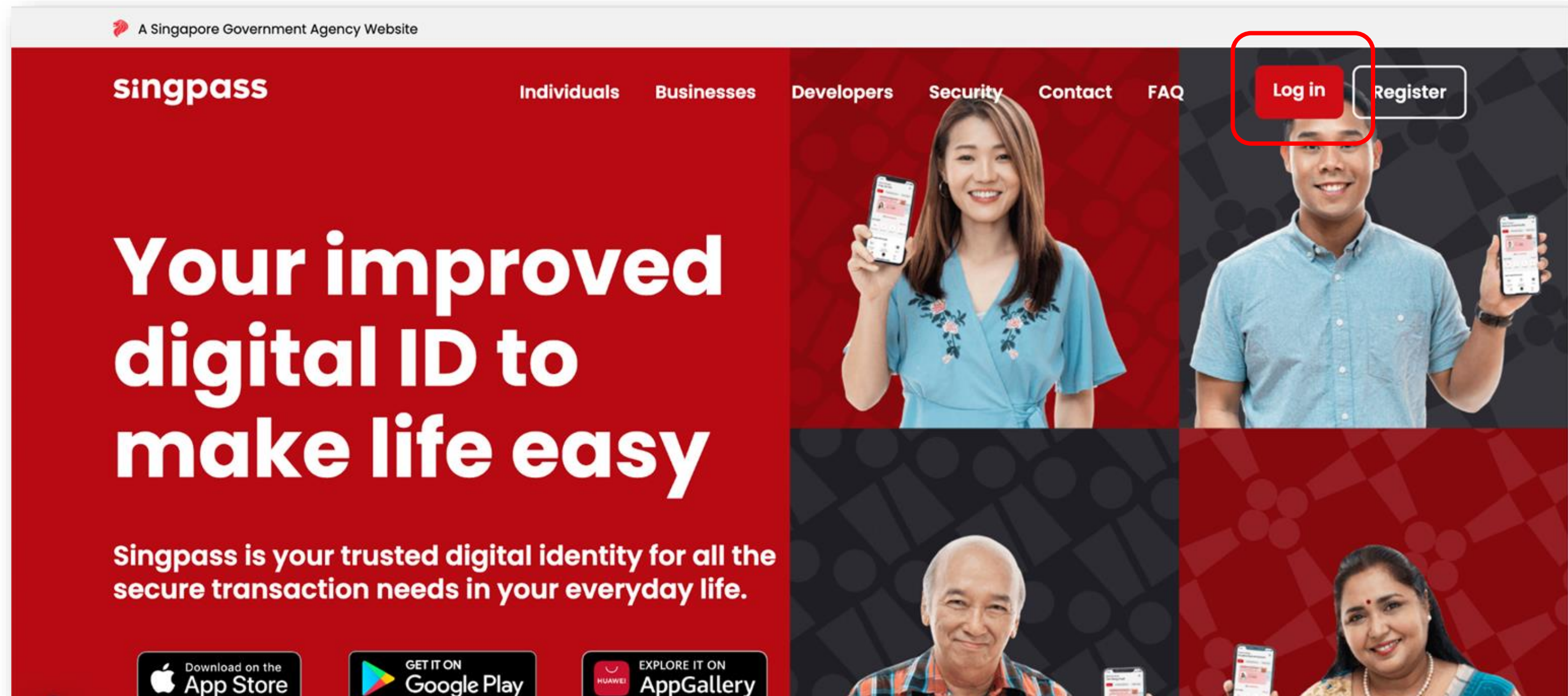
You provided your Singapore mobile number

You **did not** provide your Singapore mobile number

Setting up Singpass password and SMS 2FA

singpass

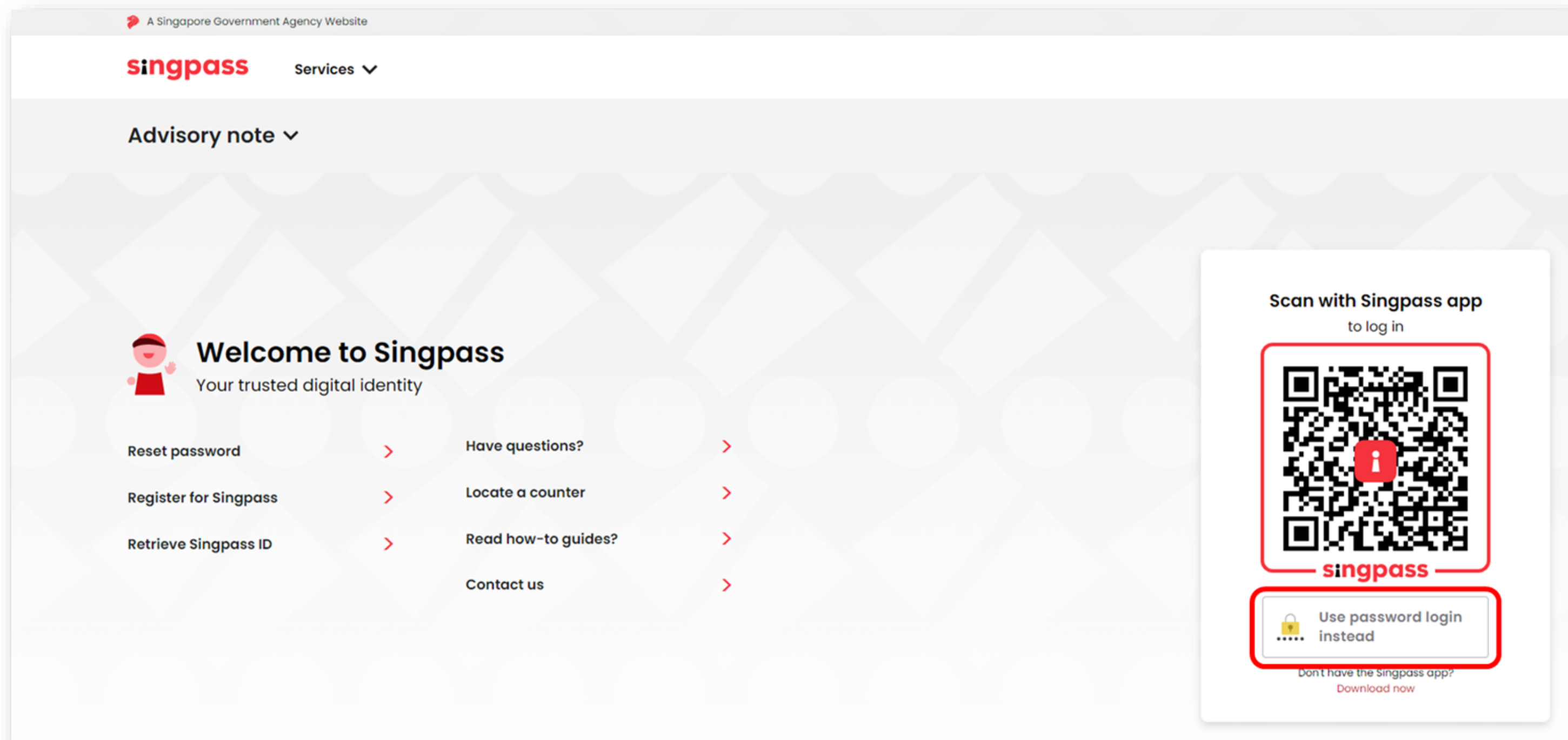
- 1 After receiving your password in the PIN mailer, go to **www.singpass.gov.sg**. Click '**Log in**'.



Setting up Singpass password and SMS 2FA



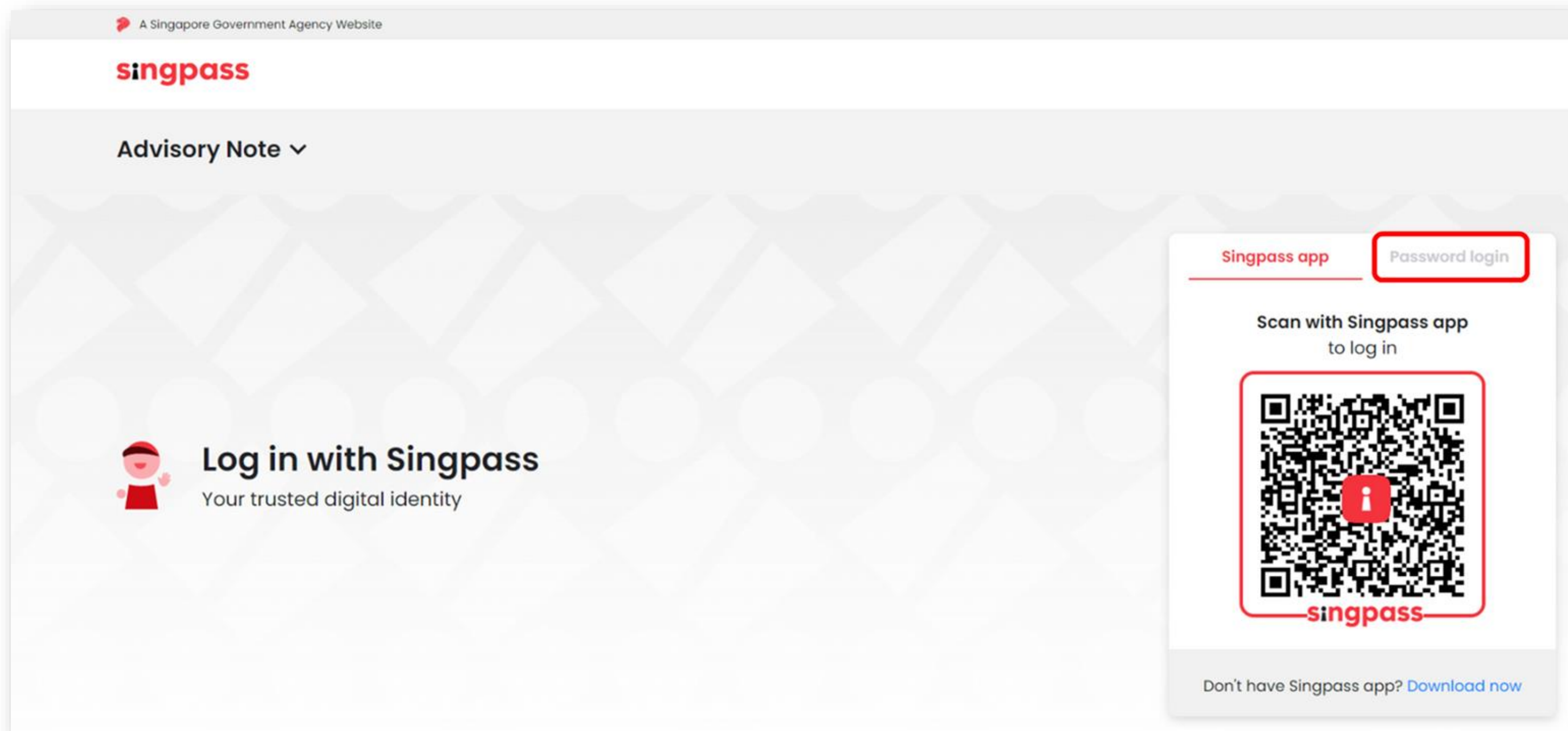
2 Click '**Use password login instead**'.



Setting up Singpass password and SMS 2FA



3 Click '**Password login**'.



Setting up Singpass password and SMS 2FA



- 4 Enter your Singpass ID and the one-time Singpass password in your PIN mailer. Click '**Log in**'.

A screenshot of the Singpass login interface. At the top, it says "A Singapore Government Agency Website" and "singpass". Below that is an "Advisory Note" dropdown. The main area features a large graphic with the text "Log in with Singpass" and "Your trusted digital identity" next to a cartoon character. On the right, there is a login form with two tabs: "Singpass app" and "Password login" (which is selected). The "Log in" section contains input fields for "Singpass ID" and "Password", followed by a red "Log in" button. Below the button are links for "Retrieve Singpass ID" and "Reset password". At the bottom of the form is a button labeled "Register For Singpass".

Setting up Singpass password and SMS 2FA



5 Enter a new Singpass password and click '**Next**'.

A screenshot of the Singpass 'Create password' form. At the top, a grey header bar contains a red Singapore flag icon and the text 'A Singapore Government Agency Website'. Below this, the Singpass logo is displayed. The main heading is 'Create password' in a large, bold, black font. Underneath, the instruction 'Enter your new password below' is shown. There are two input fields: 'New password*' and 'Confirm new password*'. Both fields have placeholder text 'New password' and 'Confirm new password' respectively. A red 'Next' button is positioned at the bottom center of the form area.

A Singapore Government Agency Website

singpass

Create password

Enter your new password below

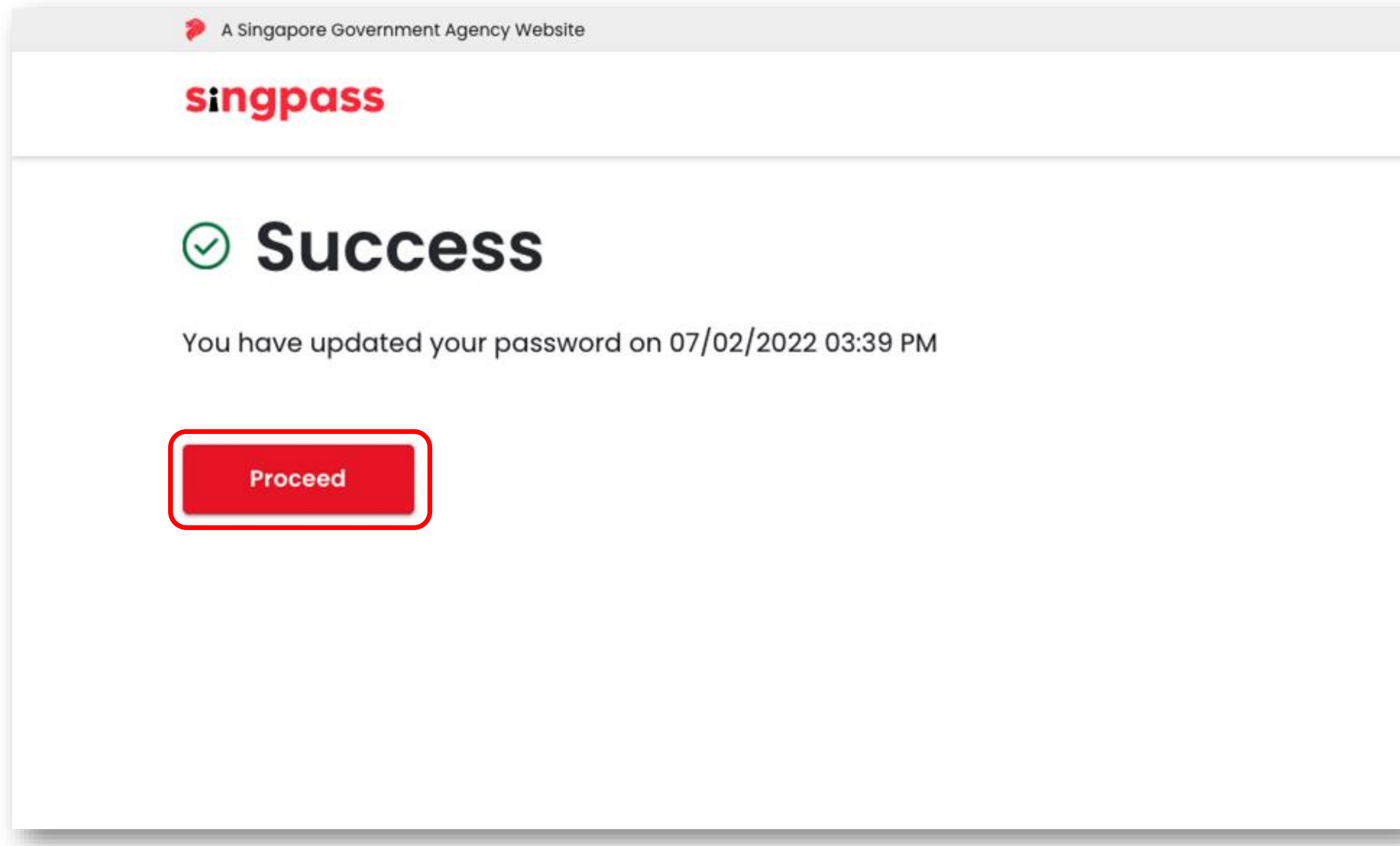
New password*:

Confirm new password*:

Next

Setting up Singpass password and SMS 2FA

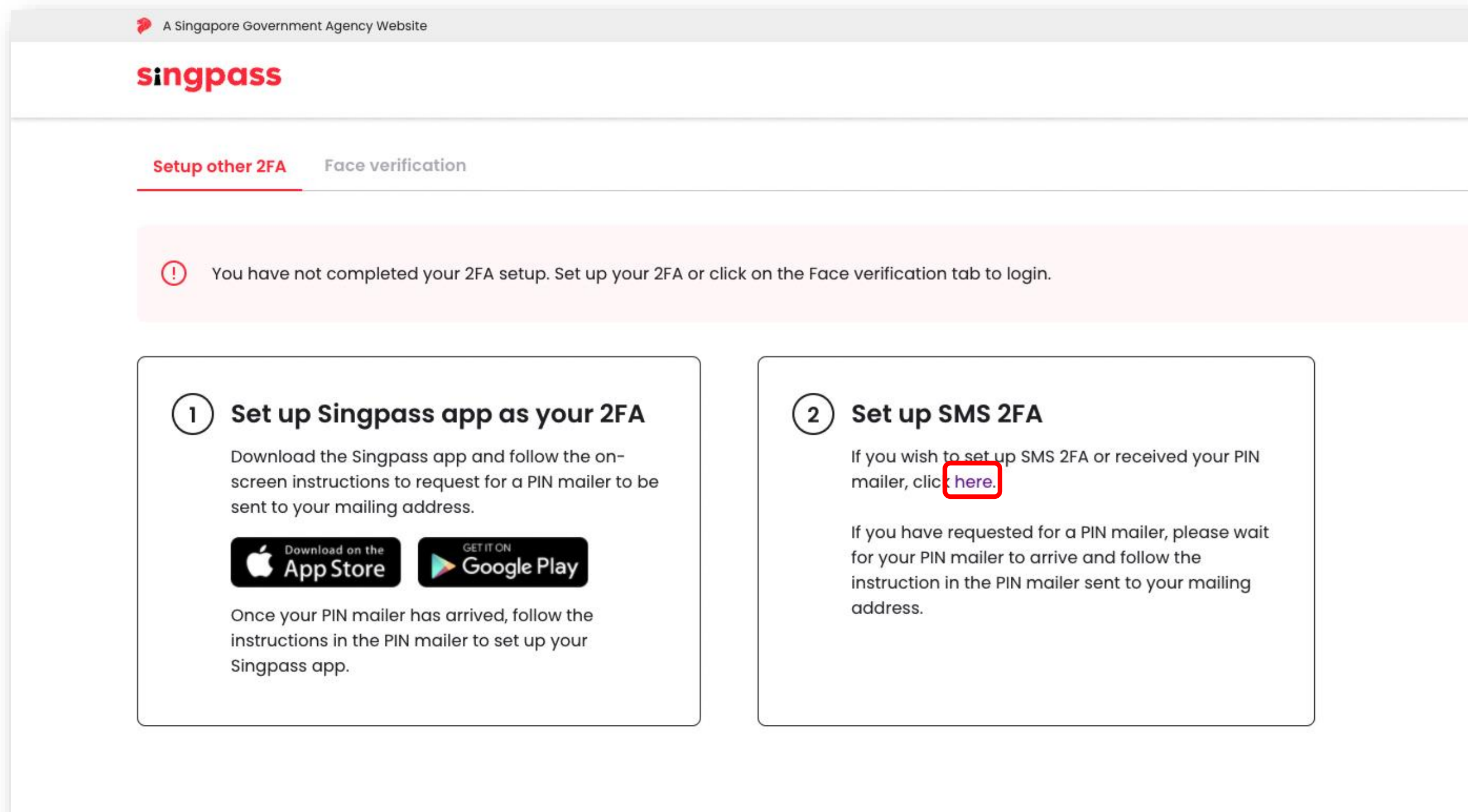
- 6 You have successfully created your Singpass password.
Click '**Proceed**'.



Setting up Singpass password and SMS 2FA



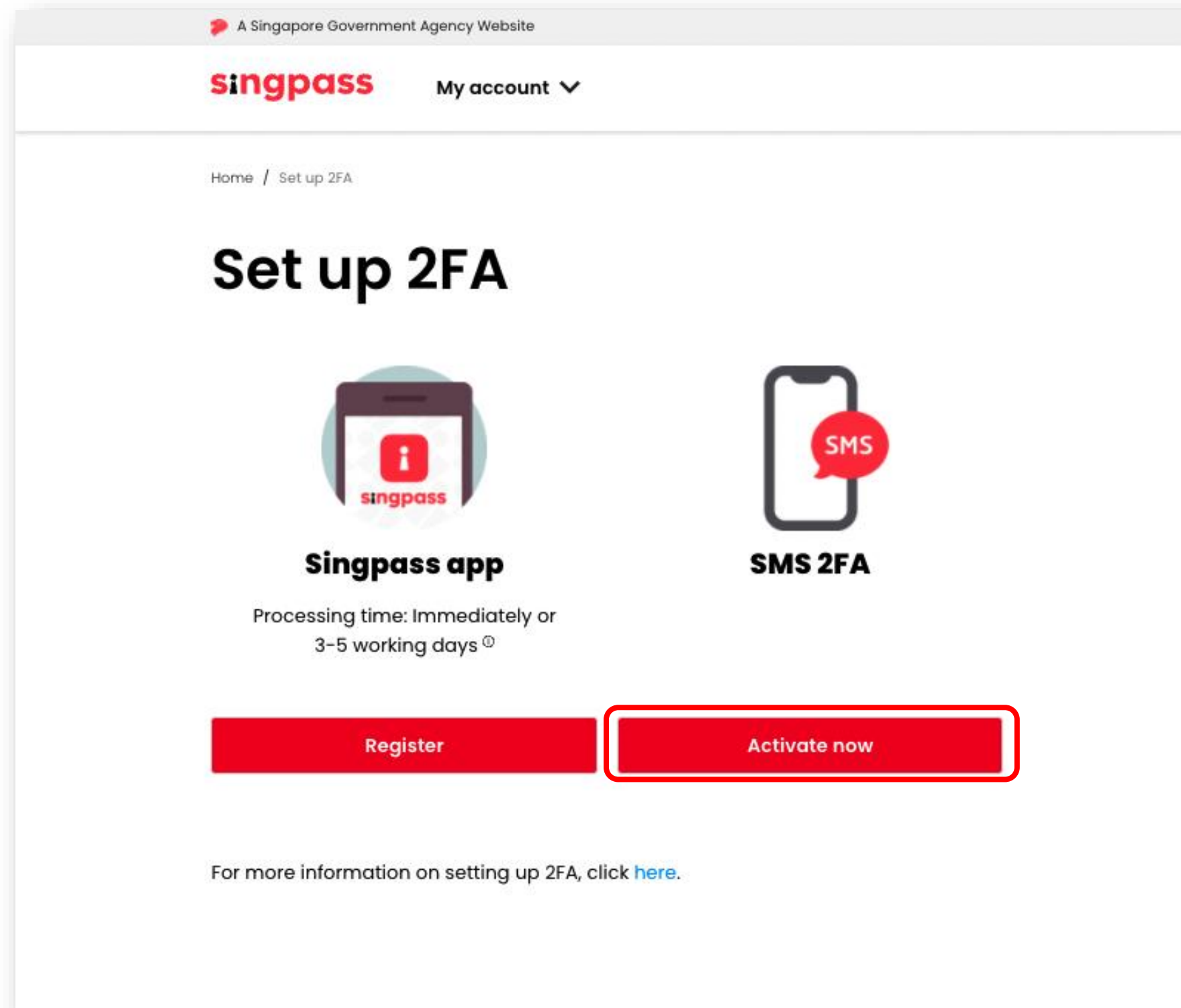
7 Under Set up SMS 2FA, click '**here**'.



Setting up Singpass password and SMS 2FA



8 Click '**Activate Now**' under SMS 2FA.



Setting up Singpass password and SMS 2FA



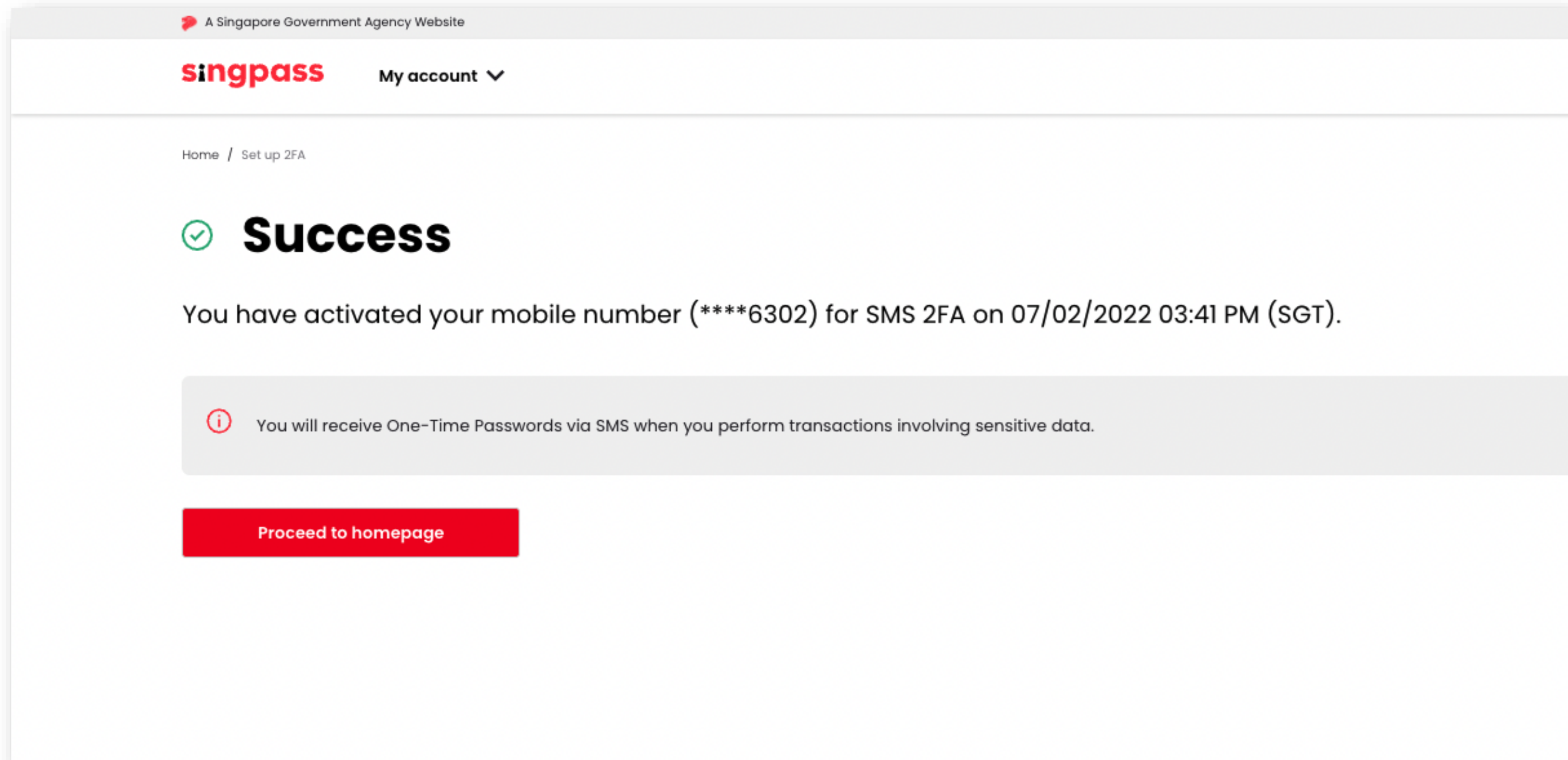
- 9 Ensure the last four digits of your mobile number are correct.
Click '**Activate**'.

A screenshot of the Singpass website's 'Activate your SMS 2FA' page. The browser's address bar shows 'A Singapore Government Agency Website'. The Singpass logo and 'My account' dropdown menu are in the top navigation bar. The breadcrumb trail reads 'Home / Set up 2FA'. The main heading is 'Activate your SMS 2FA'. Below this, there is an icon of a smartphone with a red speech bubble containing the text 'SMS'. To the right of the icon, the text 'Mobile number: ****6302' is displayed, followed by a blue link that says 'Not your mobile number?'. At the bottom of the form, there are two buttons: a grey 'Cancel' button and a red 'Activate' button. The 'Activate' button is highlighted with a red rectangular border.

Setting up Singpass password and SMS 2FA



10 You have successfully activated your mobile number for SMS 2FA.



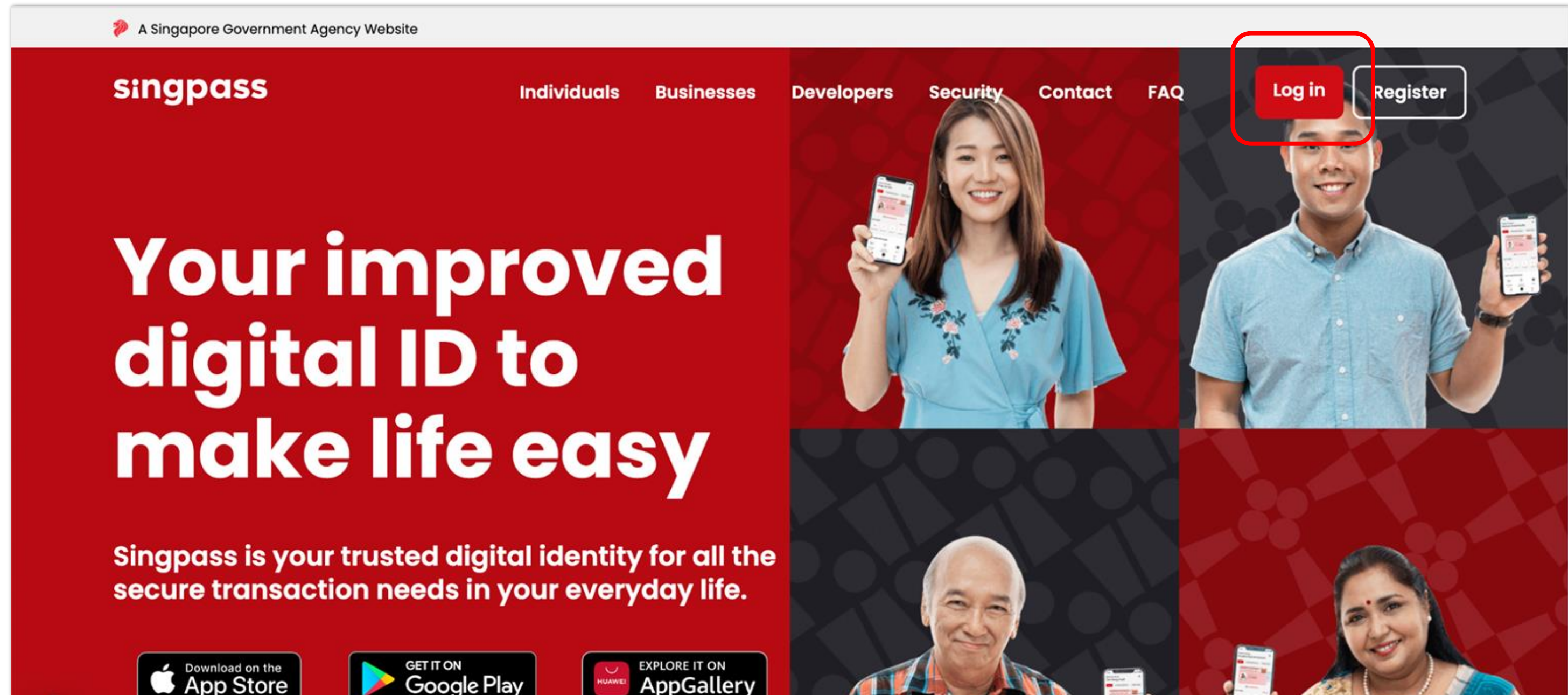
You have completed your Singpass account registration with the one-time password PIN mailer.

If you have more questions, please check out the [Singpass FAQs](#).

Setting up Singpass password and SMS 2FA

singpass

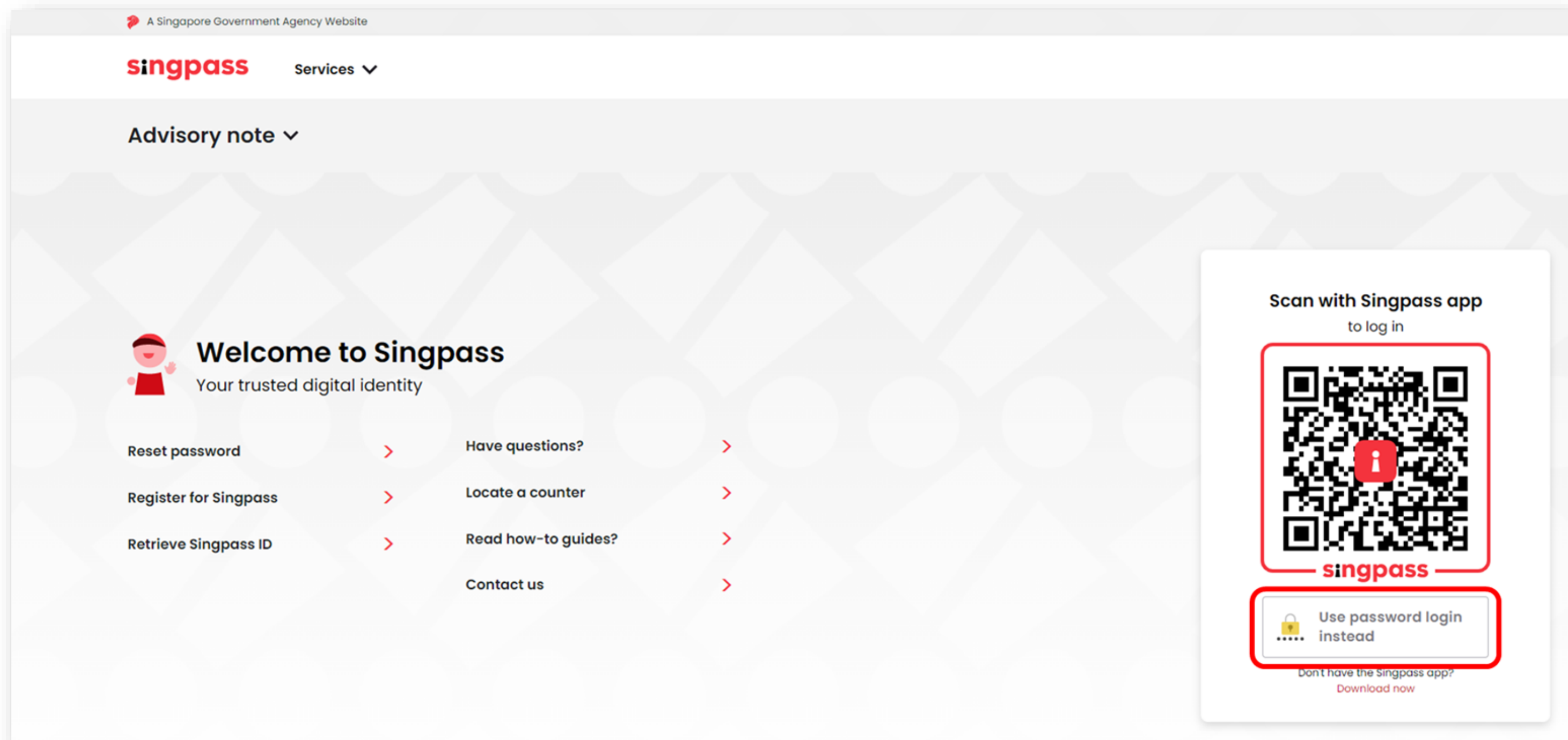
- 1 After receiving your password in the PIN mailer, go to **www.singpass.gov.sg**. Click '**Log in**'.



Setting up Singpass password and SMS 2FA



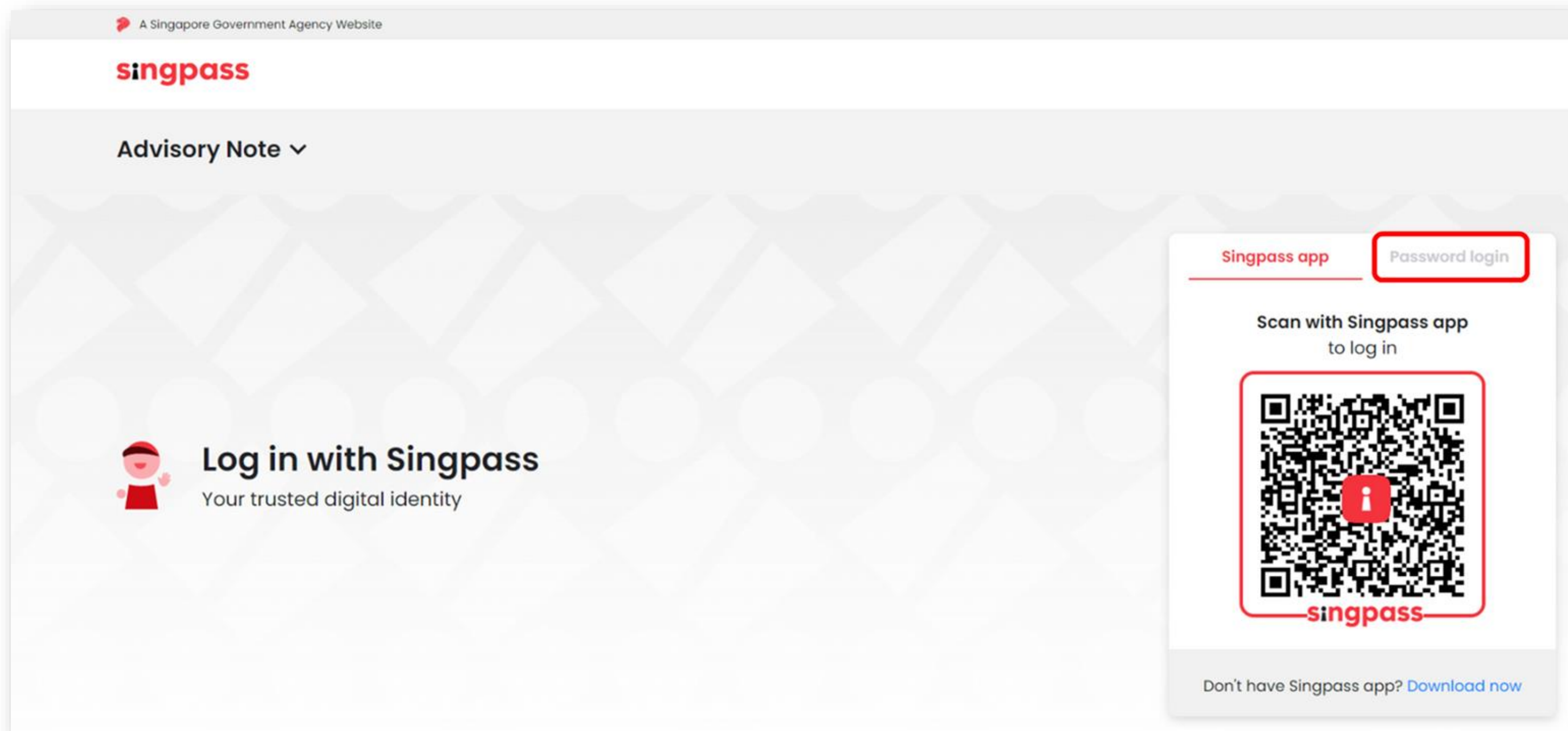
2 Click '**Use password login instead**'.



Setting up Singpass password and SMS 2FA



3 Click '**Password login**'.



Setting up Singpass password and SMS 2FA

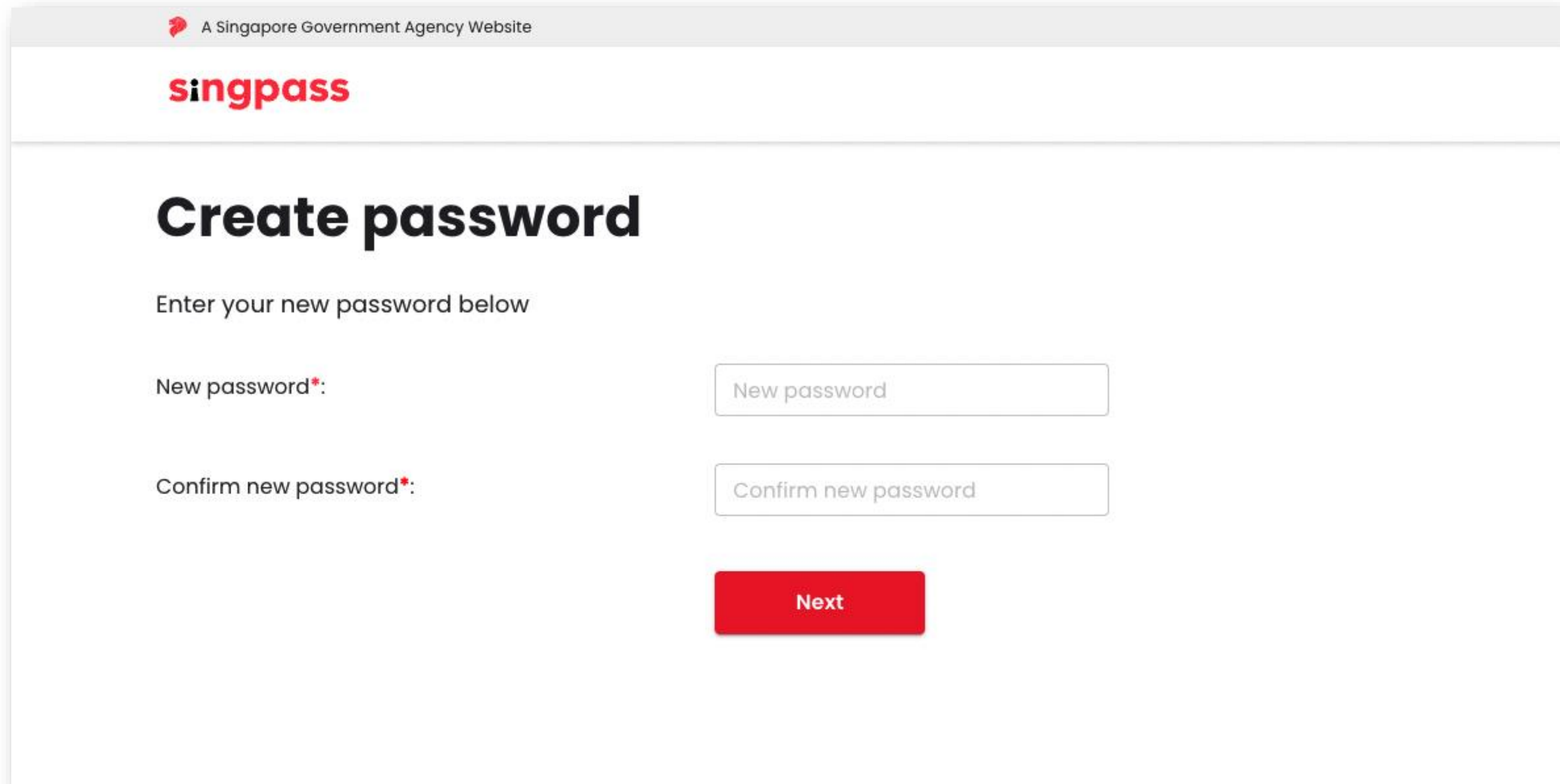


- 4 Enter your Singpass ID and the one-time Singpass password in your PIN mailer. Click '**Log in**'.

A screenshot of the Singpass login page. The page has a white background with a subtle geometric pattern. At the top left, it says "A Singapore Government Agency Website" with a small red icon. Below this is the "singpass" logo. A grey bar contains the text "Advisory Note" with a downward arrow. In the center, there is a section titled "Log in with Singpass" with a small red icon of a person and the tagline "Your trusted digital identity". On the right side, there is a white login box with a red border. Inside the box, there are two tabs: "Singpass app" and "Password login", with "Password login" being the active tab. Below the tabs, the text "Log in" is displayed. There are two input fields: "Singpass ID" and "Password". Below these fields is a red button labeled "Log in". At the bottom of the box, there are two links: "Retrieve Singpass ID" and "Reset password". At the very bottom of the box is a button labeled "Register For Singpass".

Setting up Singpass password and SMS 2FA

5 Enter a new Singpass password and click '**Next**'.



The screenshot shows the Singpass 'Create password' page. At the top, there is a header with the Singpass logo and the text 'A Singapore Government Agency Website'. Below the header, the main heading is 'Create password'. Underneath, it says 'Enter your new password below'. There are two input fields: 'New password*' and 'Confirm new password*'. Both fields have placeholder text 'New password' and 'Confirm new password' respectively. At the bottom, there is a red button labeled 'Next'.

A Singapore Government Agency Website

singpass

Create password

Enter your new password below

New password*:

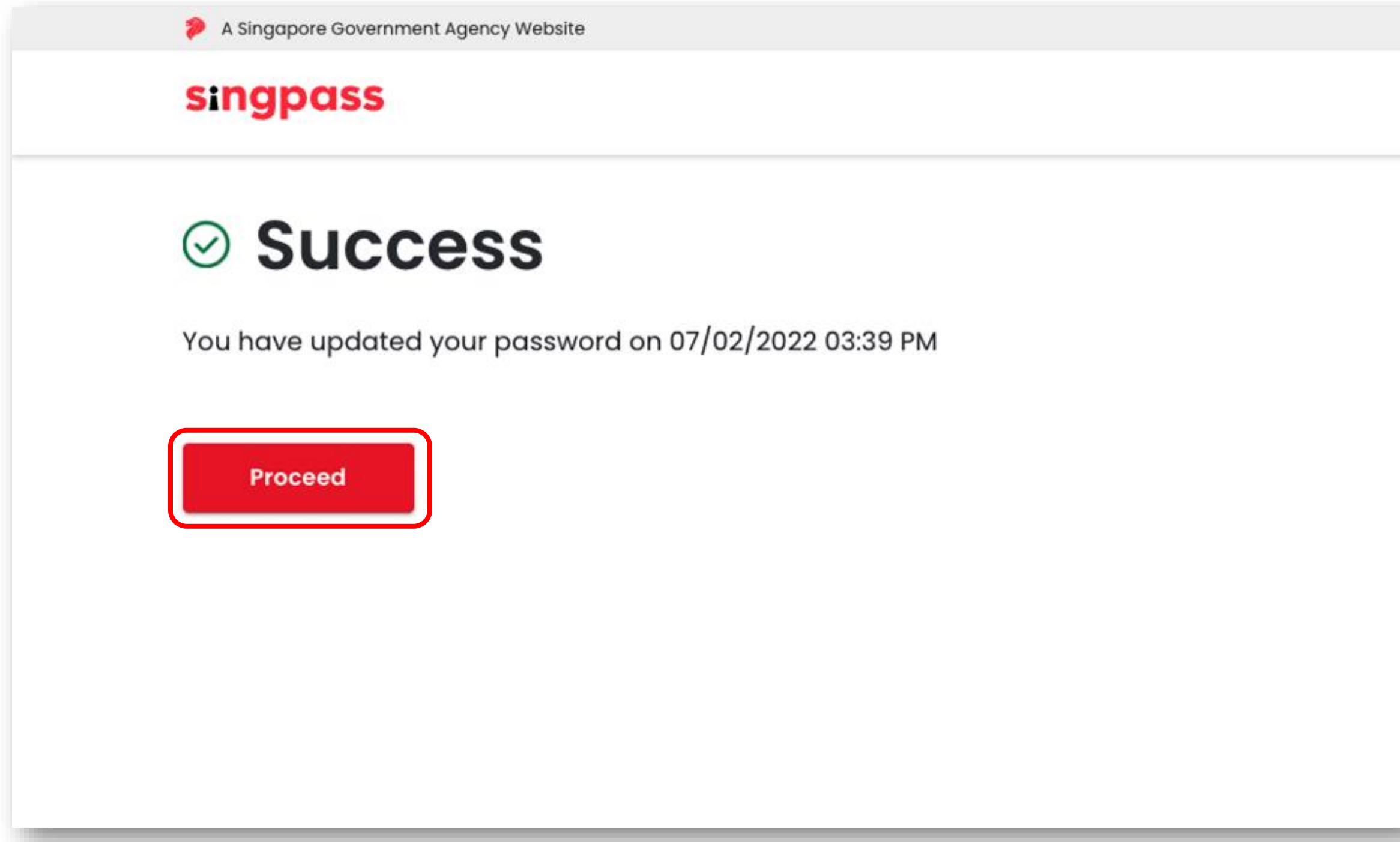
Confirm new password*:

Next

Setting up Singpass password and SMS 2FA



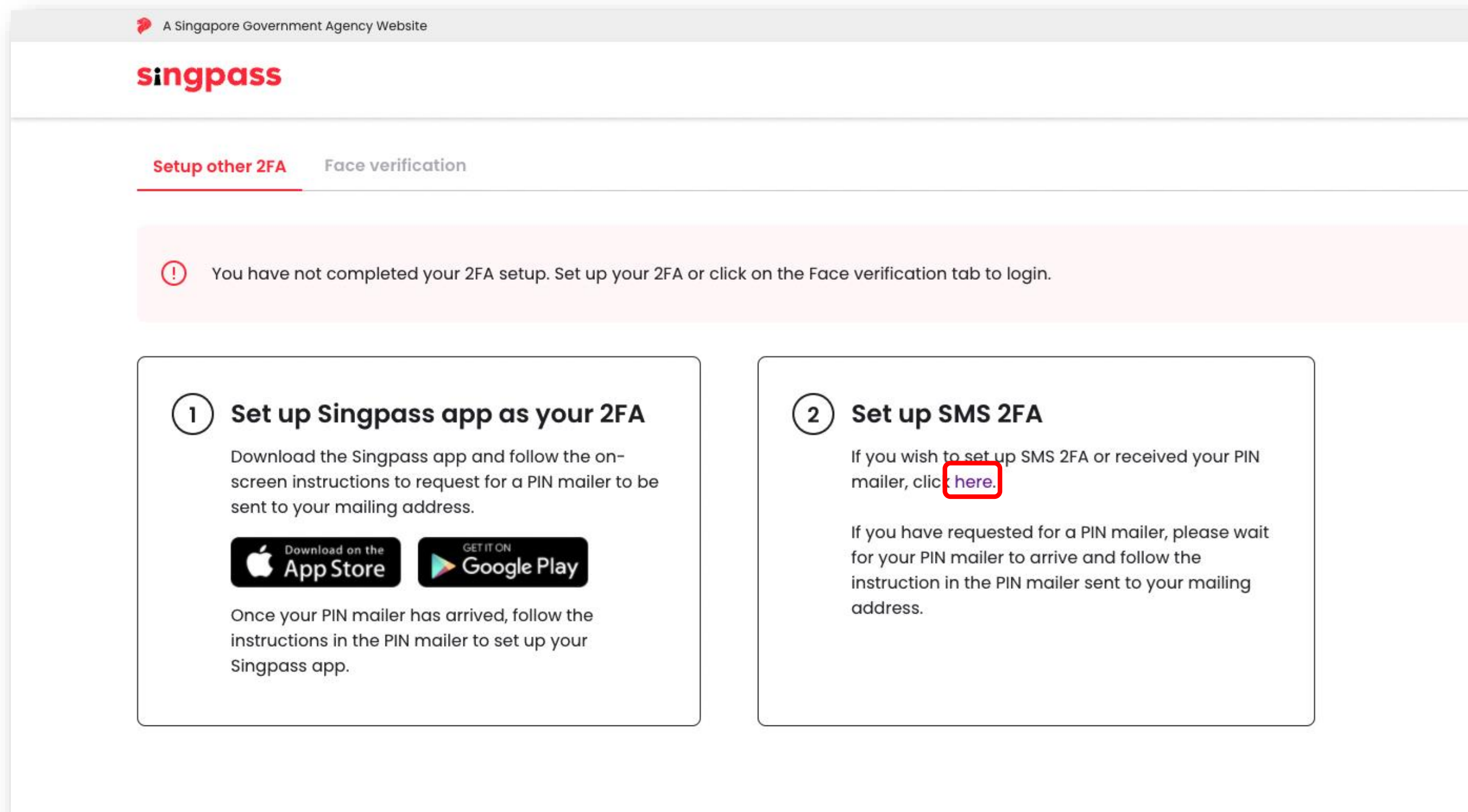
- 6 You have successfully created your Singpass password.
Click '**Proceed**'.



Setting up Singpass password and SMS 2FA

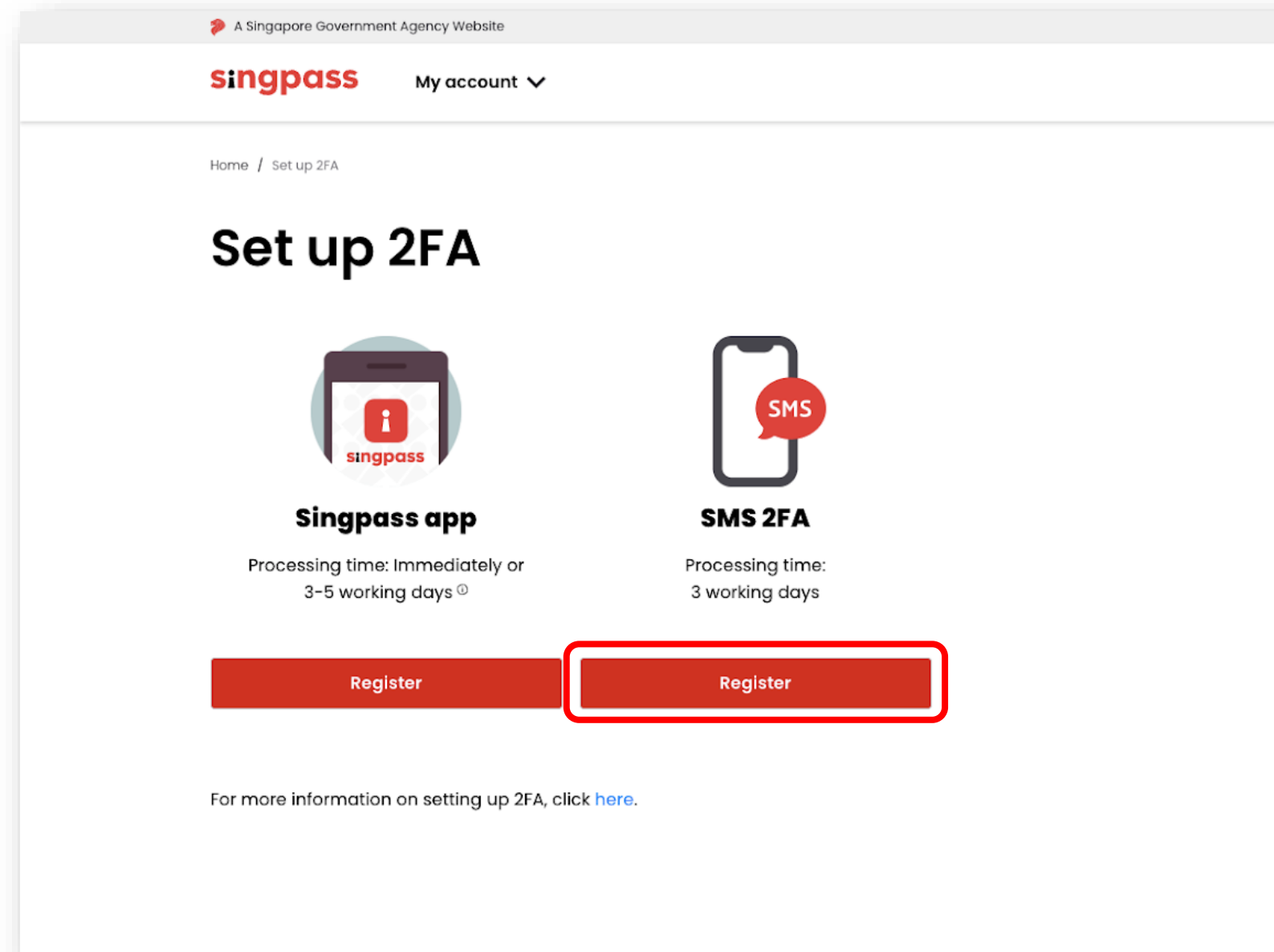


7 Under Set up SMS 2FA, click '**here**'.



Setting up Singpass password and SMS 2FA

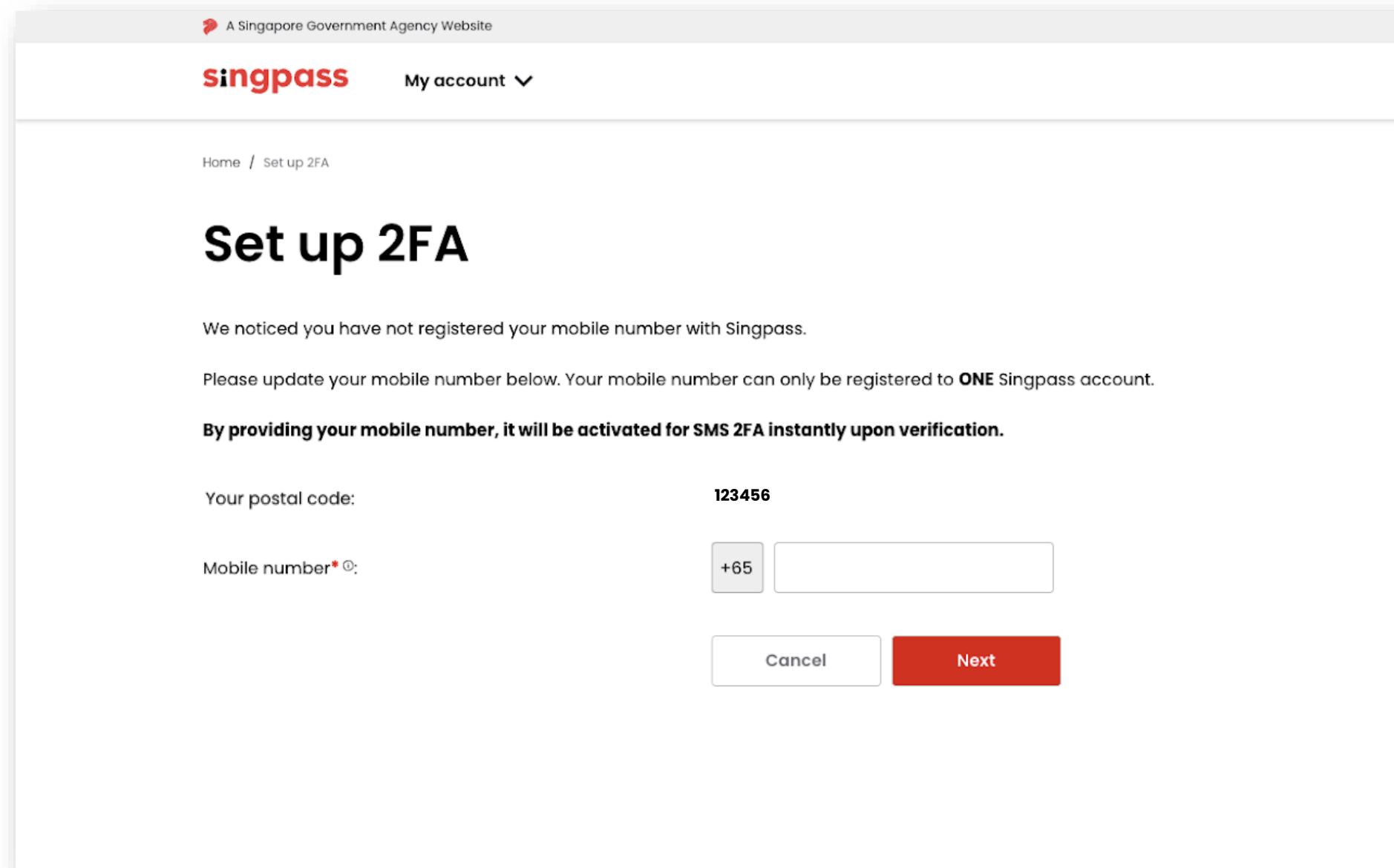
8 Click '**Register**' under SMS 2FA.



Only Singapore-registered mobile numbers can be used to register for SMS 2FA. If you are living overseas or do not have a Singapore-registered mobile number, please use the Singpass app or Face Verification as a 2FA.

Setting up Singpass password and SMS 2FA

9 Enter your mobile number. Click **'Next'**.



A Singapore Government Agency Website

singpass My account ▾

Home / Set up 2FA

Set up 2FA

We noticed you have not registered your mobile number with Singpass.

Please update your mobile number below. Your mobile number can only be registered to **ONE** Singpass account.

By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.

Your postal code: 123456

Mobile number* 📞: +65

Cancel Next



Only Singapore-registered mobile numbers can be used to register for SMS 2FA. If you are living overseas or do not have a Singapore-registered mobile number, please use the Singpass app or Face Verification as a 2FA.

Setting up Singpass password and SMS 2FA



10 Enter the **One-Time Password (OTP)** sent to your mobile number and click '**Next**'.

A screenshot of the Singpass website's "Mobile number verification" page. The page is titled "Mobile number verification" and instructs the user to "Enter the One-Time Password (OTP) sent to your mobile number (****6302)". It features a mobile phone icon with a red "SMS" bubble, an "OTP*" label, and a text input field for the OTP. Below the input field, there is a link to "Resend SMS OTP" and two buttons: "Cancel" and "Next". The page is part of a "Set up 2FA" process, as indicated by the breadcrumb "Home / Set up 2FA".


A Singapore Government Agency Website

singpass My account ▾

Home / Set up 2FA

Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (****6302).

 SMS

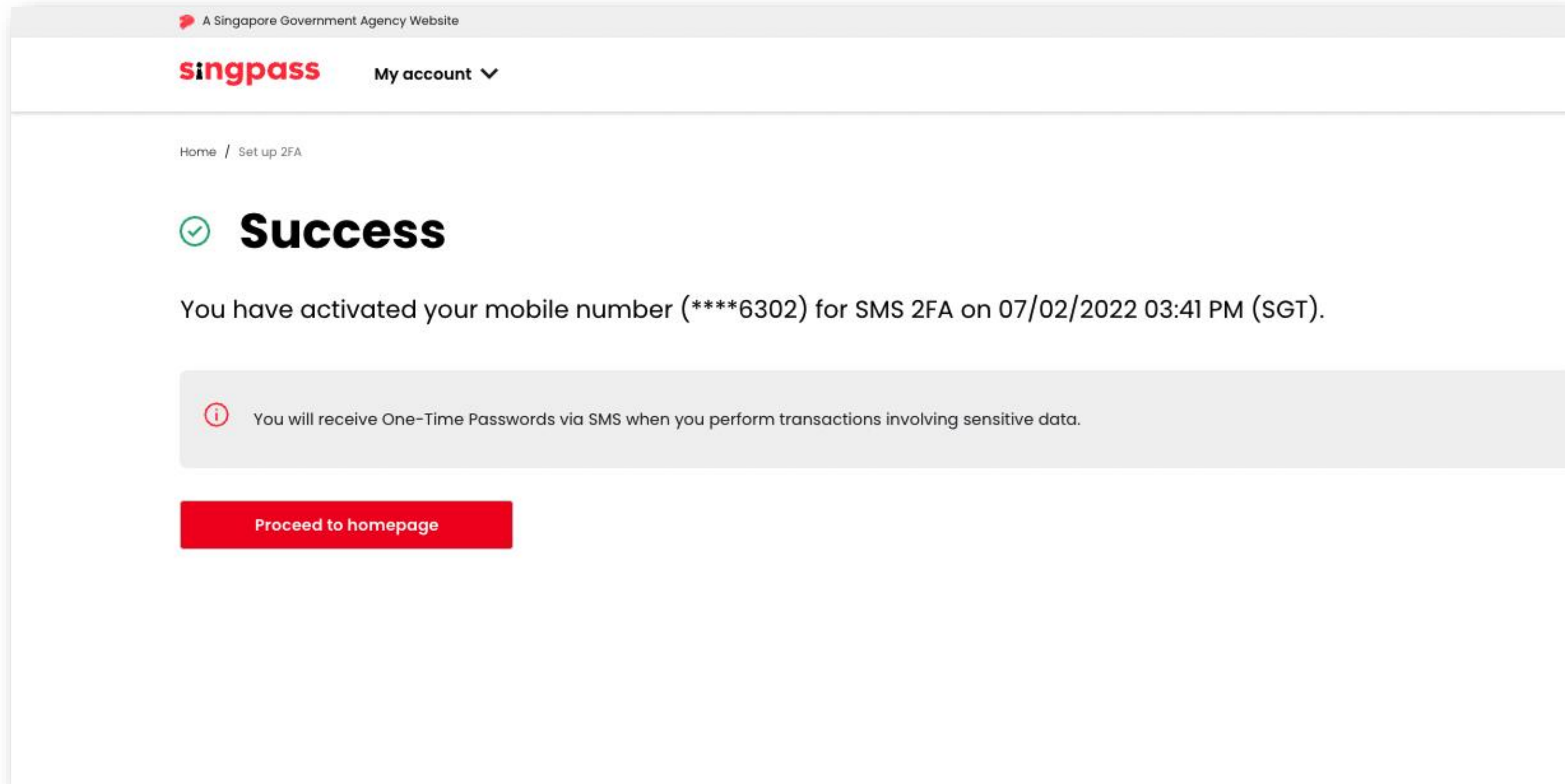
OTP*:

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Setting up Singpass password and SMS 2FA



11 You have successfully set up your Singpass account, and your mobile number has been activated for SMS 2FA.



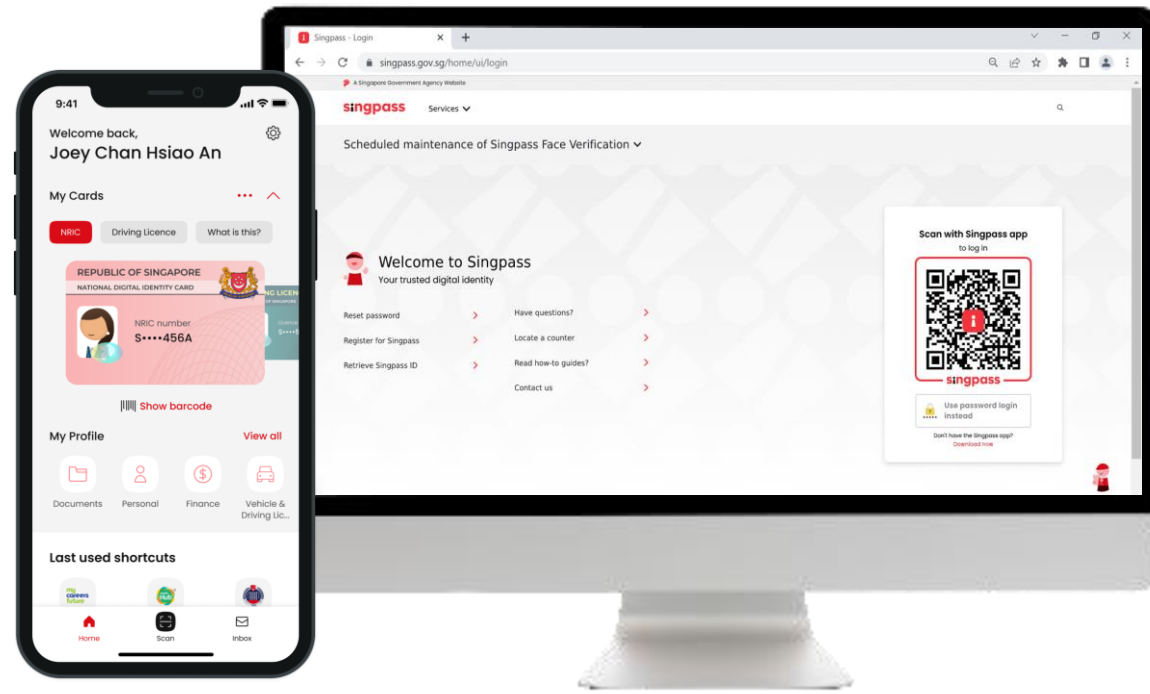
You have completed your Singpass account registration with the one-time password PIN mailer.

If you have more questions, please check out the [Singpass FAQs](#).

Keeping your Singpass safe

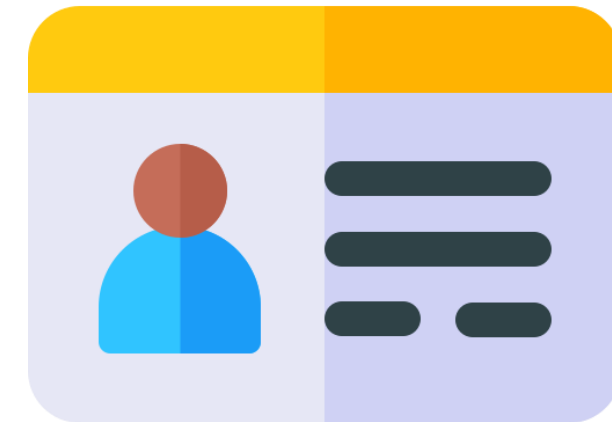
Why is it important to keep my Singpass safe?

singpass



Digital identity

Singpass is the gateway to thousands of services and your personal and sensitive information.



Physical identity card

If compromised,
can lead to...



✗ Impersonation



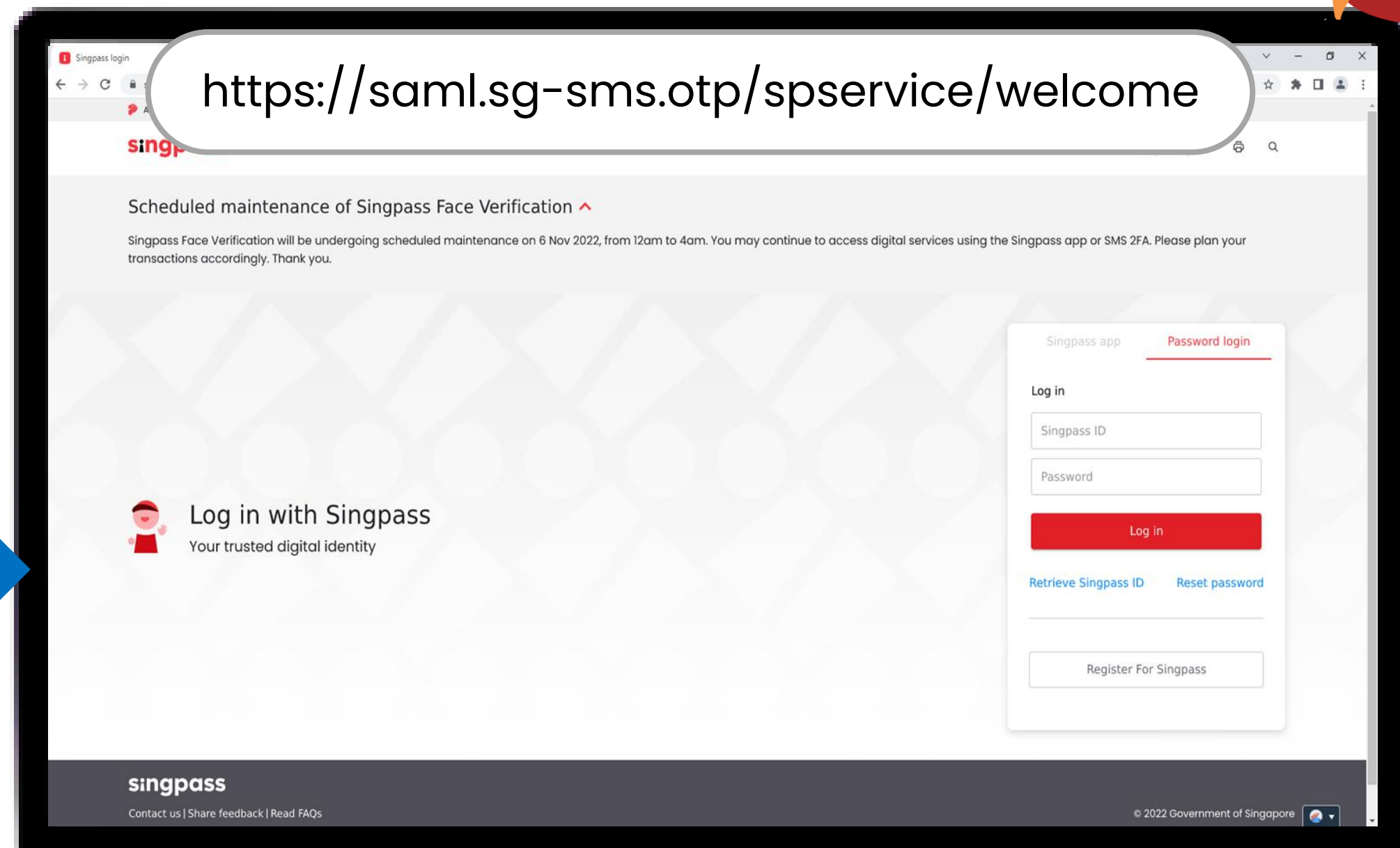
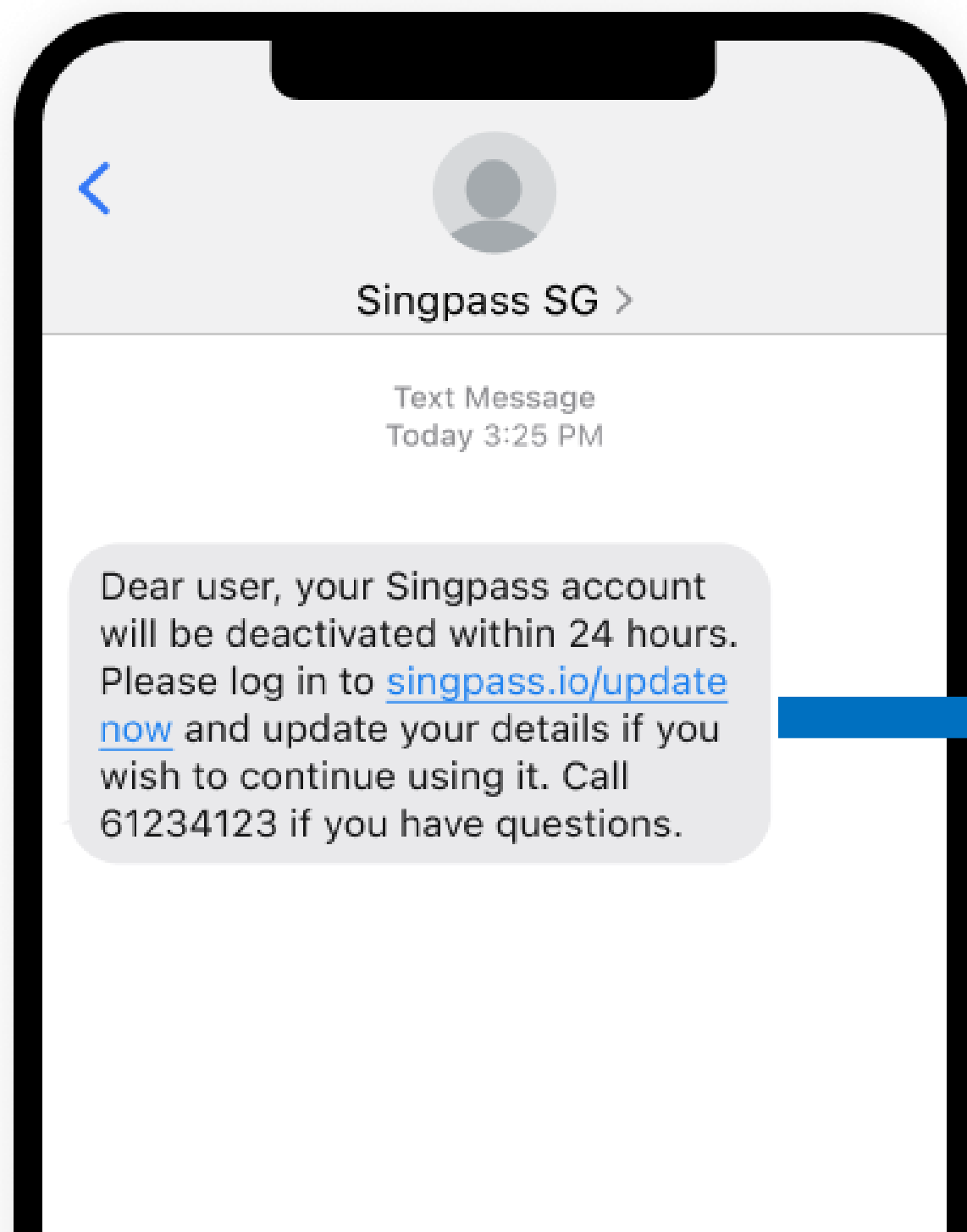
✗ Misuse for
fraudulent activities



✗ Monetary losses

Don't be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.



Remember these security tips!

1

Avoid sharing your Singpass ID, password or 2FA details!

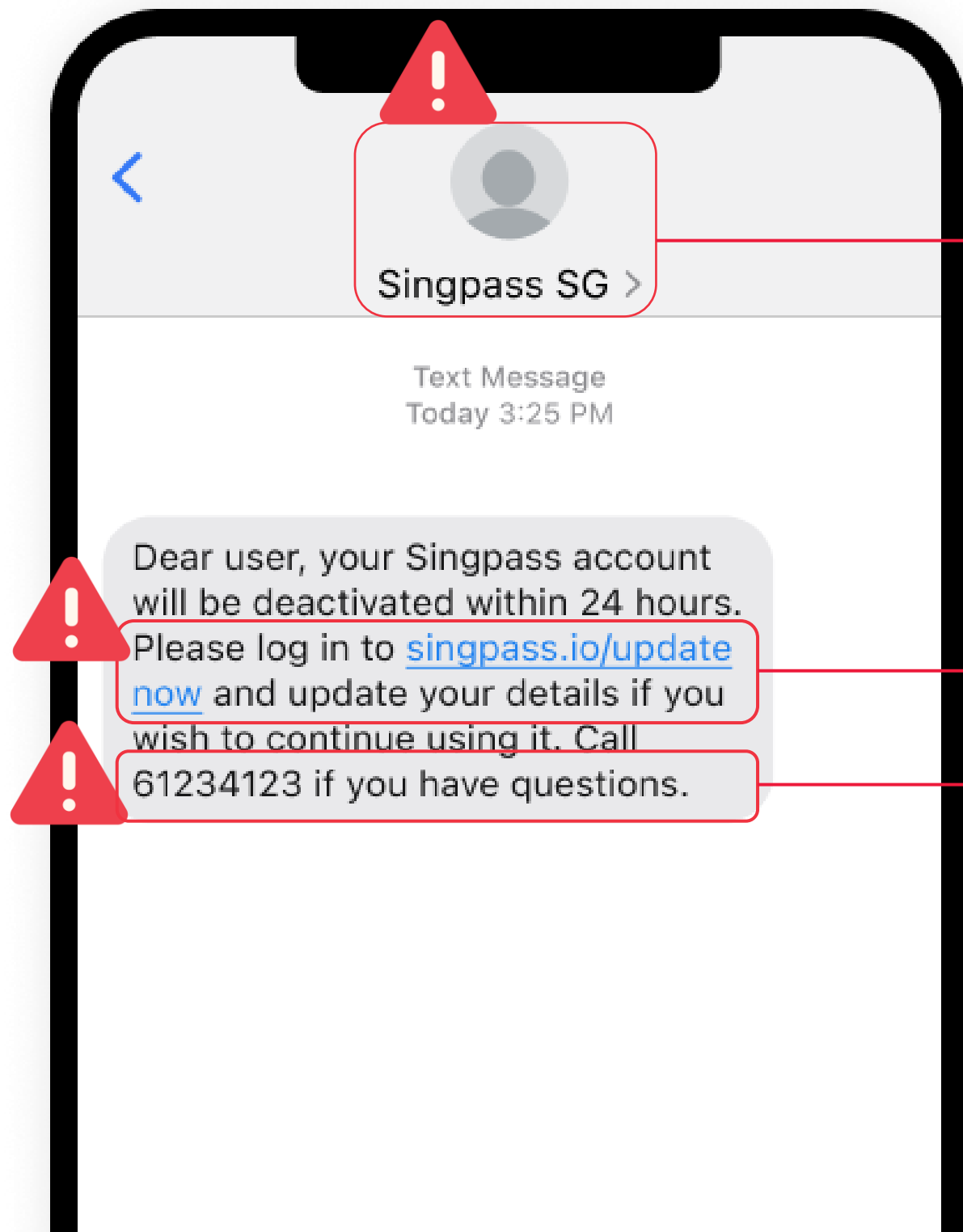
2

Singpass **never** sends web links or QR codes via SMS or WhatsApp.

SMS sent by Singpass bears the sender ID "**Singpass**".

3

When in doubt, contact the Singpass Helpdesk at **6335 3533** (Press "9" for 24-hour scam support) or **support@singpass.gov.sg**.



Remember these security tips!

If in doubt, check our contact details at www.singpass.gov.sg!

singpass.gov.sg/home/ui/contact-us

A Singapore Government Agency Website [How to identify](#) ✓

singpass

Services ▼

Home / Contact us

Contact us



Call us

Contact our Singpass Helpdesk at **+65 6335 3533**

- Scam Support (24/7)
- General Enquires*



Email us

Please contact us at **support@singpass.gov.sg**



Share feedback

You may also send your enquiries through our **Feedback form**



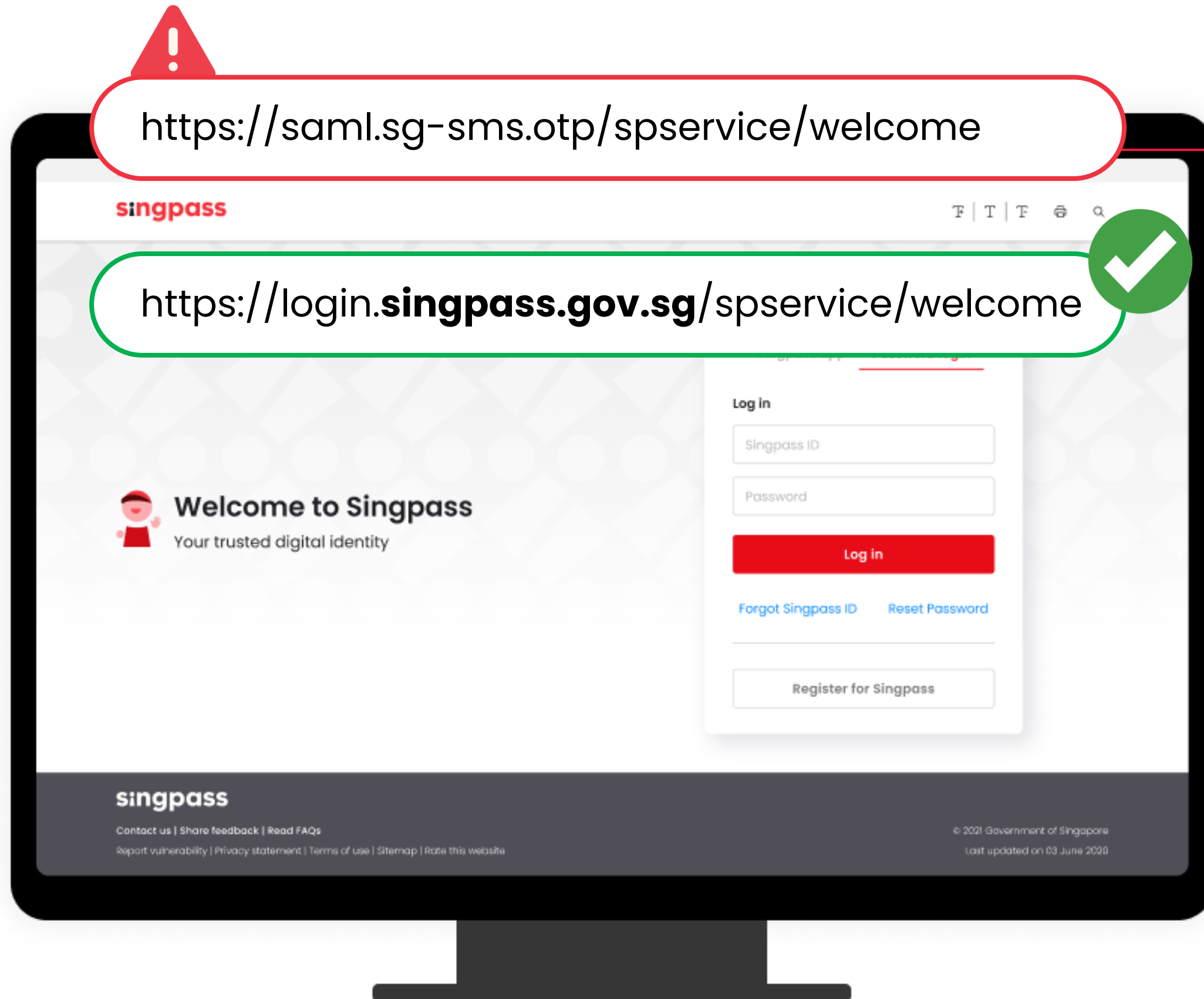
Read FAQs

More information on Singpass-related topics in the **Frequently Asked Questions**

*Available on Mondays to Fridays from 8am to 8pm, and Saturdays from 8am to 2pm.

singpass

Remember these security tips!



4

Always check that the web domain of the Singpass website is **singpass.gov.sg** before you proceed!

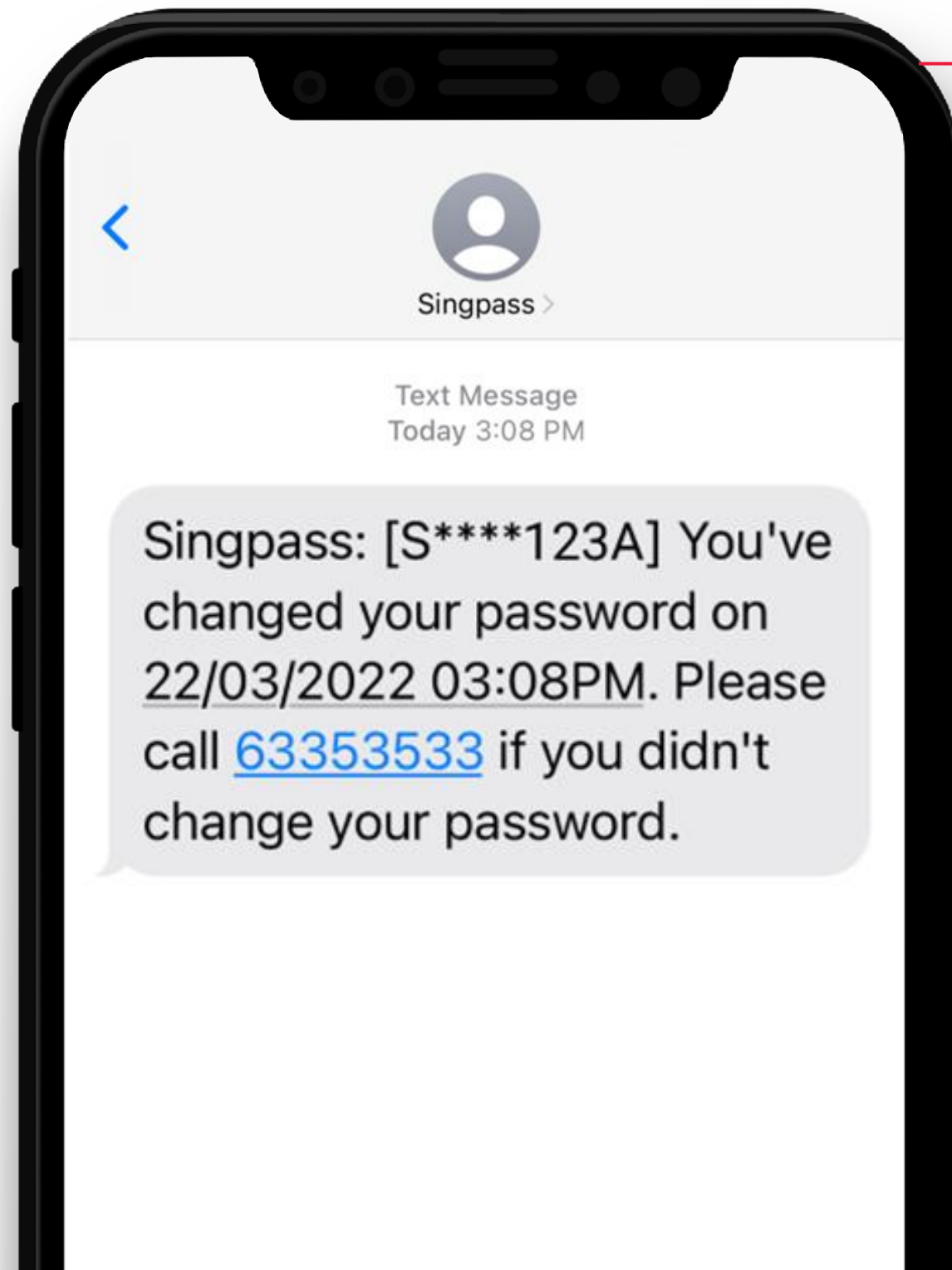
Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info. Beware!

Remember these security tips!

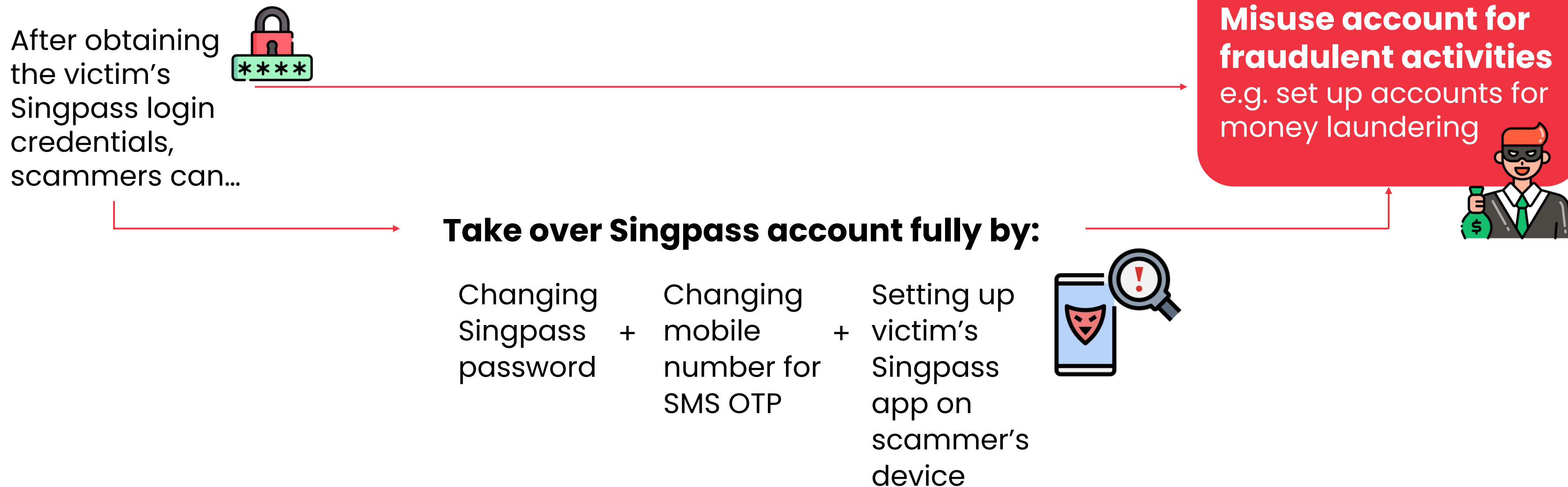
5

Look out for transactional alerts from Singpass. An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

Keep your contact details registered with Singpass up to date to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact the Singpass Helpdesk immediately to secure your account.



What happens if I lose my Singpass credentials?



Has someone offered you money in exchange for your Singpass login credentials?
Beware! Your account may be misused for criminal activities. **Never attempt to sell your Singpass account.**
You may be accountable if your Singpass account is used for crimes.

Together, we can transact safely!

While there are **technical safeguards** in place, **user vigilance** plays an equally important role in the fight against scams.

Be alert when transacting online,
and follow the **security tips** you've learnt today!

For more information on how to keep your Singpass safe,
visit our website:



go.gov.sg/even-safer-singpass

